**Return Policy:

We strive to provide quality products at a reasonable price with exceptional customer service.

Due to restocking costs and return shipping fees, we reserve the right to assess a 20% restocking fee* on most items.

If you are having trouble setting up or configuring the product, please contact us at (913) 757-2500 so that we can help you resolve the issue. Labor charges may apply if the product requires extensive configurations. You will be notified if any charge will be assessed before services are rendered.

If an item is defective or has become defective, we encourage customers to contact the manufacturer of the product to open a warranty claim through the manufacturer. If the item is returned to Peoples we will assess the re-stocking fee. All returns require the original packaging to be intact, and a valid sales receipt from Peoples must be presented.

Software Return Policy:

All software sales are final if package is opened after purchase. We accept returns on non-opened software packages with a restocking fee of 20%.*

Used Computers:

Used computer sales are final; however, hardware is covered by a 30-day warranty.

Non-Repairable hardware will be returned to Peoples for a full refund.

^{* 20%} of the final sales price