

Peoples Residential Internet Agreement

Date _____

Name _____ Contact Phone #: (____) _____

Login name/email address: _____ @peoplestelecom.net

One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.

Password: _____

Technical Contact: _____ TN: (____) _____ Email _____

Billing Address: _____

City _____ State _____ ZIP _____

| Tier | 12-Month Pricing ¹ | No Contract Pricing ² | CBOL Pricing ³ |
|--|-------------------------------|----------------------------------|---------------------------|
| 25/5 Mbps | \$65.00 | | N/A |
| 50/10 Mbps | \$85.00 | | N/A |
| 100/15 Mbps | \$95.00 | | \$135.00 |
| 150/25 Mbps | \$115.00 | | \$150.00 |
| 200/25 Mbps | \$125.00 | | \$165.00 |
| 1000/25 Mbps | TBD | | N/A |
| <i>Symmetrical Tiers – Additional Mbps Upload</i> | | | |
| 50/50 Mbps | \$95.00 | | |
| 100/100 Mbps | \$125.00 | | |

(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second). CBOL pricing includes the free installation waiver of \$185 with 12-month commitment.

Services:

Service may not be available in all areas. Basic Phone service required. Speeds are not guaranteed.

FREE INSTALLATION with 12-month Agreement. Installation includes wiring and programming to telephone network interface and inside connectivity to a Single PC. A broken Agreement fee of \$185.00 may be assessed if service is cancelled after 15 days and prior to expiration of Agreement. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service.

Routers:

Wireless routers may be purchased through Peoples.⁴ While we highly recommend that you purchase your router from us you may use your own compatible router. Routers must be TR069 compatible. Customer owned routers not purchased through Peoples may limit our ability to troubleshoot any issues. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

¹Must have landline. 12-month contract. Plus any applicable surcharges and taxes.

²Must have landline. No contract required. Pricing subject to change with 30-days notice. Plus any applicable surcharges and taxes.

³Consumer Broadband Only Lines (CBOL). No landline required. 30-Day minimum. No contract required. Installation charges waived with a 12-month commitment. Pricing subject to change with 30-days notice. Plus any applicable surcharges and taxes.

⁴ Routers purchased through Peoples are eligible for router maintenance plans starting at \$3.99. Ask for more details.

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Customer System Requirements:

System Type: VISTA SERVICE PACK MAC WINDOWS 7/ 8/8.1 WINX(10) Other_____

Customer has Wireless LAN or Ethernet Card Yes No **Virus Protection Installed:** Yes No

_____ File and Print Sharing Off – If you are NOT using a router, File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

_____ **I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.**

_____ **I HAVE READ AND RECEIVED A COPY OF PEOPLES SERVICES, LLC d/b/a PEOPLES INTERNET’S ACCEPTABLE USE POLICY.**

Printed Name

Signature of Customer

Date

Witnessed by: _____
Peoples’ Representative

Date