PEOPLES TELECOMMUNICATIONS, LLC d/b/a/ PEOPLES SERVICES INTERNET

ACCEPTABLE USE POLICY

All Peoples Services ("Peoples") Customers should read this document! Even if you don't read it, you are still responsible for the policy written here, and your account <u>WILL BE DISABLED WITHOUT WARNING</u> if you violate it.

PEOPLES INTERNET sets forth an Acceptable Use Policy with the intent of protecting our service, our customers, and other users of the Internet from potentially abusive actions taken by Peoples customers. The following policy is non-exclusive; any action about which there is doubt should be referred to Peoples for evaluation. Peoples may alter this policy from time to time, as need dictates.

- Statement of Responsibility
- Acceptable Use: Network
- Acceptable Use: Domain Names
- Acceptable Use: Email
- Acceptable Use: Web/FTP Sites
- Reporting Abuse to Peoples

Statement of Responsibility

- Each Peoples Internet account has a password that is the key to gain access to the account. The customer who registered the account is solely responsible for all access and actions taken with regard to the account. It is the account owner's responsibility to safeguard the account password and to ensure that Peoples Acceptable Use Policies are honored. Peoples will hold the account owner responsible for any violations of the Acceptable Use Policy.
- The benefits or rights conferred by this Agreement are nontransferable and nonassignable. The connectivity provided is expressly limited to you. Resale or use of this connection by another person or persons is prohibited.
- Sites directly attached to the Peoples backbone are expected to adhere to the Peoples Acceptable Use Policies. The individual who signed the contract is responsible for educating site users on acceptable use policy. Violations of the acceptable use policy by directly attached sites will be referred to the contract signer for resolution. The contract signer will be held responsible for the violations of the Acceptable Use Policy
- Use or attempted use of a Service to improperly disrupt any of the Peoples' Service accounts or the Peoples' Service network may result in account termination and referral to enforcement authorities. Such use or attempted use

includes, but is not limited to, "social engineering" (tricking other people into releasing their passwords), password cracking, security hole scanning, denial-of-service attacks, ping-flooding, sending packets with an improper packet size, UDP flooding and half-open TCP connection flooding

 Peoples enforces these policies with respect to Peoples customers only. We are not responsible for abusive actions which originate from other sites or networks on the Internet.

Acceptable Use: Network

Acceptable use of the Peoples network facilities does NOT include:

- Attempting to circumvent user authentication or security of the host, network, or
 account on Peoples systems of the Internet at large ("cracking"). This includes
 scanning or probing ports without the consent of the owner of the machine being
 scanned.
- Use of Peoples systems or networks (willfully or negligently) in a manner that encumbers disk space, processors, bandwidth, or other system resources so as to interfere with others' normal use of services on Peoples or their systems and networks ("denial of service" attack).
- Activities that violate local, state or federal statutes.

Acceptable Use: Domain Names

Peoples provides domain name service for dedicated connection. Keeping registry information updated and accurate is the responsibility of the domain holder and not Peoples. Acceptable use of the Peoples domain name service does NOT include:

• Falsifying or omitting valid domain contact information, including the administrative, technical, zone, and billing contacts.

Acceptable Use: Email

Acceptable use of Email does NOT include:

- Sending unsolicited mass mailings of any nature, including those with a "negative option" for continuation. The negative option is inviting those who do not wish to receive more email to reply to you.
- Sending a large number of email messages, or singularly large email messages to a single address in order to flood someone's mailbox.
- Forging email headers to obscure the true originator of the message
- Creating or participating in pyramid schemes or chain letters.
- Sending harassing email, either by language, size, or frequency. This includes sending email (or real time) messages to a person who has asked explicitly that you do not.
- Activities that violate local, state or federal statues.

Acceptable Use: Web/FTP Sites

Acceptable use of Peoples web/FTP space does not include:

- Distribution of pornographic or otherwise indecent offending materials
- Distribution of restricted software or materials in violation of copyrights of distribution licenses.
- Distribution of materials that violates local, state, or federal statutes.

Reporting Abuse to Peoples

Peoples provides an email address for use in reporting abusive activities originating from Peoples customers as outlined in the Peoples Acceptable Use Policy. Please note, abuse originating from non-Peoples customers cannot be handled by Peoples . Report those instances to the provider/site who has authority over the abusive user.

- When reporting email or abuse, include a full copy of the message, including headers.
- When reporting other types of abuse, include as detail as possible.
- Send your report in an email message to support@peoplestelecom.net

Peoples reserves the right to restrict or terminate service without refund in the event of an Acceptable Use Policy violation. Peoples also reserves the right to take action on abuse, which is not specifically named in this Acceptable Use Policy at the sole discretion of Peoples use of the Peoples systems and network constitutes understanding and agreement of this policy.

If you are a copyright owner who feels their content is being posted, stored or downloaded without permission please contact Peoples' Designated Agent:

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