

**PEOPLES TELECOMMUNICATIONS, LLC
LaCygne, Kansas**

TARIFFS

- PART 1. GENERAL RULES AND REGULATIONS**
- PART 2. LOCAL EXCHANGE SERVICE TARIFFS**
- PART 3. MESSAGE TELEPHONE SERVICE, WATS AND SWITCHED
ACCESS SERVICE**
- PART 4. RESALE INTEREXCHANGE TELECOMMUNICATIONS
SERVICE TARIFF**

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

PART 1

**SCHEDULE OF
GENERAL RULES AND REGULATIONS**

**Applying to the Intrastate Services and Facilities of
Peoples Telecommunications, LLC**

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GENERAL RULES AND REGULATIONS

A. APPLICATION OF RULES AND REGULATIONS

These General Rules and Regulations apply generally to all services and facilities furnished by Peoples Telecommunications, LLC hereinafter referred to as the "Company". There is intended to be no inconsistency between these General Rules and Regulations and more specific rules which are included within the Local Exchange Service Tariffs and the Toll, Access, and Vertical Services Tariffs. If there should appear to be any such inconsistency, the more specific rules shall be regarded as prevailing over these General Rules and Regulations.

EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation
- (CR) Signifies a changed or new rate, treatment or regulation.
- (MT) Signifies moved text but no change in rate treatment or regulation.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

B. DEFINITIONS

1. All words or terms used in these Tariffs filed by the Company with the State Corporation Commission, in addition to the usual meanings are intended to have the meanings regularly ascribed to them by the telephone industry.
2. Where it is considered necessary or helpful to the full understanding of a particular tariff provision, a word or term may be defined in the body of the tariff in which it is used.
3. The term "Equipment" used in these Tariffs shall mean all equipment as provided by Company.

C. OBLIGATION AND LIABILITY OF COMPANY

1. Interruption of Service

If service is interrupted for more than 48 hours other than by negligence or willful act of the customer, an allowance at the published rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

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2. Defacement of Premises

The Company shall exercise due care in connection with all work done on the customer's premises. No liability shall attach to the Company by reason of any defacement or damage to the customer's premises unless such defacement or damage is the result of the negligence of the Company.

3. Adjustment of Charges

In the adjustment of charges for overbilling by the Company, a refund will be made of the full amount of excess charges.

4. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other carriers may be used in establishing transmission links to points not reached by the Company's lines. In establishing connections with the lines of other carriers, the Company is not responsible or liable for any action of the other carriers.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All facilities furnished by the Company up to and including the network interface device (NID) installed on the premises of a customer are the property of the Company. The Company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines, or for the purpose of making collections, from coin boxes or upon termination of the service, for the purpose of removing such equipment or lines. If the installation and maintenance of services are requested at locations which are or may be hazardous or dangerous to the Company's employees or the public or to the property, the Company may refuse to install and maintain such service.

2. Use of Customer-Owned Equipment

Customer-owned equipment or protective circuitry may be connected to the telecommunications network in accordance with provision of the Federal Communications Commission's registration program as are now in effect or may become effective.

3. Use of Customer Service

Customer telephone service, as distinguished from public or semi-public telephone service, is furnished only for use by the customer, his family, employees or business associates, or persons residing in the customer's household, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises. Subscribers are responsible for calls made from their telephones. The Company has no means of controlling use of telephones, therefore it is to the interest of the subscriber to see that no unauthorized person uses his phone. The Company has the right to refuse to install customer service or to permit

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such service to remain on premises of a public or semi-public character, unless the equipment is so located that it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any equipment owned by the Company which shows any evidence of tampering, manipulation or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

5. Use of Profane Language or Impersonation of Another

The Company may refuse to furnish or may deny telephone service to any person, firm, or corporation who, over the facilities furnished by the Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

6. Governmental Objections to Service

The Company may refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon written objection to the furnishings of such service made by or on behalf of any governmental law enforcement officer with authority to do so on the grounds that such service is or is to be used for an illegal purpose.

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

- a. Applications for service may be made either in person, or over the telephone. These applications are deemed accepted by the customer and become contracts upon the establishment of service. Applicants for service are required to pay in advance, at the time application is made, all charges accruing for the first billing period for exchange service, and applicable service charges. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the Local Exchange Service Tariffs, and the Toll, Access, and Vertical Services Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
- b. Requests for customers for additional services may be made verbally, if the original contract provides that such additional service may be ordered, and no advance payment will be required. A move from one location to another within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

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2. Telephone Numbers

The customer has no property right in the telephone numbers or any right to continuance of service through any particular central office, and the Company may change the telephone number or central office designation, or both, of a customer whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the customer agrees to pay the Company's filed charges for such changes.

4. Maintenance and Repairs

All ordinary expense of maintenance and repairs to Company-owned equipment is borne by the Company. Customers may not rearrange, or disconnect, or remove any apparatus or wiring, up to and including the Network Interface Device (NID), installed by the Company. In case of loss of, damage to, or destruction of any Company equipment occasioned by neglect of customer, the customer is held responsible for cost of restoring equipment to its original condition.

5. Customer's Authorization

The Company may require satisfactory written authorization for the right to construct, install, and place required facilities on the customer's premises in order to make the service connection. Such written authorization, when required, shall be properly executed by the holder of the legal title to the premises. The Company may refuse to furnish service to any person, firm, or corporation thereon until such requested authorization is provided.

F. TELEPHONE DIRECTORIES

1. The Company will furnish to its customers, without charge, only such directories as it deems necessary for the efficient use of the service, with a minimum of one directory per exchange access line. Other directories will be furnished at the discretion of the Company.

2. Directory Errors and Omissions

- a. The Company, except as provided herein, shall not be liable for damage claimed on account of errors or omissions from its directories nor for the result of the publication of such errors in the directory, nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to pro rata abatement of the charge for such of the customer's service as is affected, the maximum abatement not to exceed the full amount of the local exchange service charge for the period from the date of issuance of the directory in which

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the mistake occurred to the date of issuance of a new directory containing the proper listing.

- b. In the case of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

3. Use

The Company shall have the right to charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.

G. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. Business Rates Apply at the Following Locations

- a. In offices, stores, factories, mines, and all other places of strictly business nature.
- b. In boardinghouses, except as noted under 2.b., offices of hotels, halls, and offices of apartment buildings, public, private or parochial schools or colleges, hospitals, libraries, churches, lodges, clubs and other similar institutions, except as noted in 2.d. herein.
- c. At residence locations when the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than a residence nature, which fact might be indicated by advertising either by business cards, screens, newspapers, handbills, billboards, circulars, or other advertising mater, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established customer, business places are ordinarily closed.
- d. At residence locations, when an off-premise extension is located in a shop, office, or other place of business.
- e. In college fraternity and sorority houses.
- f. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under 2.c. below.

2. Resident Rates Apply at the Following Locations

- a. In private residences where business listings are not provided.
- b. In private apartments of hotels, rooming houses, where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which has less than five rooms for roomers or which furnish meals to less than ten (10) boarders, provided business listings are not furnished.

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- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon, or other medical practitioner, dentist or veterinary, provided the customer does not maintain an office on the residence.
- d. In churches where the telephone is not accessible for public patronage, as in pastors' studies, and lodges and clubs where there is only occasional use of such service.

H. DIRECTORY LISTINGS

1. General Regulations

- a. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of customers.
- b. The alphabetical list of names of customers is designed solely for the purpose of informing calling parties of telephone numbers of customers and those entitled to use customer's service. Special arrangements of names are not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable, or unnecessary for purpose of identification.
- c. Names in directory listings shall be limited to the following:
 - 1. in connection with residence service:
 - a. the individual name of the customer; or
 - b. the individual name of a member of the customer's family.
 - 2. in connection with business service;
 - a. the individual name of the customer; or
 - b. the name under which a business is actually being conducted doing business as evidence by signs of the premises, by letterheads, and by name under which a bank account is carried on; or
 - c. the name under which a business is actually being conducted by someone other than the customer and which the customer is authorized by such other to use; or
 - d. the individual names of the officers, partners, or employees of customers; or
 - e. the names of department when such listings are deemed necessary from a public viewpoint.
- d. Whenever any question arises as to the right of the customer (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Company is privileged to require the customer to

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secure from the owner of such name, written authority to use it, addressed to the Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Company

e. Primary Listings

One listing without charge, termed the primary listing, is provided as follows:

1. for each separate customer service (when two or more exchange access lines are consecutively operated, the first number of the group is considered the primary listing); and
2. for each semi-public service.

1. Regular Extra Listings

- a. Business extra listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of the officers of the corporation, if the customer is a corporation, and for any business establishment, the names of associates or employees of the customer. No other class of listing, such as service, agency, commodity, etc. will be accepted.
- b. Residence extra listings may be the names of members of the customer's immediate family.
- c. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular extra listings in connection with semi-public stations are furnished under the same regulations as specified in paragraph 2.a., above.
- d. Ordinarily all extra listings must be of the same address and telephone number as the primary listing except as provided below for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactorily service can be furnished, a list may be permitted under the address of a PBX station, or other station, installed on the premises of the customer, but at an address different from that of the switchboard, or primary station, using the telephone number of the primary listing.
- e. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time the application for the listing is made, or at the date of issue of the directory, as the customer may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

2. Special Types of Extra Listings

- a. Duplicate and Cross Reference Listings

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1. Duplicate listings, i.e., listings of nicknames, abbreviated names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
 2. Cross reference listings are permitted when their use will facilitate in the handling of telephone calls.
 3. The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
- b. Alternate Call Number Listings
1. Listing of an alternate telephone number, other than those covered below under "Office Hour Listings", to be called in case no answer is received, is permitted for customers to all classes of service.
 2. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such a case, the consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.
 3. The Regular Extra Listing rate applies for each Alternate Call Number Listing.
- c. Foreign Exchange Listings
1. Foreign Exchange Listings, i.e., listings of a customer located in an exchange other than that which the listed service is furnished, are permitted.
 2. The Regular Extra Listing rate applies for each Foreign Exchange Listing.
- d. Temporary Tenant Listings
1. Residence customers, who lease their premises for a period of less than one year and request the Company to render service to their tenant without change in contract, may arrange for the listing of such tenant provided the customer and the tenant do not occupy the premises at the same time.
 2. All billing and contractual arrangements remain unchanged, the customer being responsible for the payment of all charges.
 3. The Regular Extra Listing rate applies for each Temporary Tenant Listing.
- e. Office Hour Listings
1. Listing of office hours or other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. Customers, who desire that their office hours appear in connection with their listing, may obtain same by paying the rate for a Regular Extra Listing. A phrase directing the

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method of calling when a PBX operator is not on duty may be listed in the directory, at a Regular Extra Listing rate whenever night connections are provided.

I. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Initial Contract Periods

- a. Except as hereinafter provided, the initial (or minimum) contract period for all services where facilities are in place is one month at the same location.
- b. The length of contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day on which the directory is first distributed to the customer to the day the succeeding directory is first distributed to the customer.
- c. When service is demanded which requires special or non-standard types or arrangements of equipment or makes it necessary to construct or install additional or special facilities or equipment, the Company may require that a written contract be executed between the Company and the customer providing for a minimum contract period of more than one month at the same location, provided each contract shall be submitted to, and approved by, the State Corporation Commission before it shall become effective.

2. Termination of Service

- a. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 1. In the case of service for which the initial contract period is one month, the charges are due for the balance of the initial month.
 2. In the case of directory listings where the listing has appeared in the directory, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge for one month.
 - a. The contract for the primary service is terminated.
 - b. The listed party becomes a customer to some other class of exchange service.
 - c. The listed party moved to a new location.
 - d. The listed party dies.
 3. Contracts for periods of longer than one month covering services whose installations required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new

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I. INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (continued)

2. Termination of Service (continued)

a.3. (continued)

applicant who is to occupy the same premises and will accept the service effective on the day following termination by the original customer.

- b. Service may be interrupted after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

J. BILLING PRACTICES

1. Application of Standards. The following standards are applicable to all telecommunications public utilities, telecommunications carriers and local exchange carriers as defined in K.S.A. 66-1,187 and to all entities designated as Eligible Telecommunications Carriers (ETCs) providing service through land lines, referred to herein as "provider", "telecommunications provider", "local service provider", or "long distance provider". When the customer has a written and executed contract with a provider in which the contract specifies the billing standards which are applicable to the customer, the billing standards within the contract will be utilized to resolve the customer's complaint.

2. Document Definitions.

Abandonment of Service -- Premises vacated without advising the telecommunications provider.

Bundled Service -- Basic dial tone and other features such as Caller ID, long distance service, Internet service, etc. that are offered by the provider at one price. Bundles may also be referred to as a package of services.

Customer -- Any person, firm, partnership, corporation, or other entity who uses the services of a telecommunications provider.

Customer(s) of Record -- The person(s), firm, partnership, corporation, or other entity responsible for payment of charges for telecommunications services. The billing name(s) on an account. Customer of Record is synonymous with subscriber.

Deniable Charge -- A charge that, if not paid, may result in the termination (denial) of the customer's local exchange service (dial tone). Local service charges are deniable charges. (see I.A.3.k.)

High Long Distance Pre Billing -- The practice of billing a subscriber for long distance charges before the normal billing period ends because of significantly higher than normal or estimated long distance charges. (see I.D.)

Itemized Service -- Name of service is listed along with the rate for such service.

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ISSUED: NOV 02 2010

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06-GINT-187-GIT
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J. BILLING PRACTICES (continued)

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2. Document Definitions. (continued)

Listed Service -- Name of service is placed on the bill excluding the rate for such service.

Local Service Charges -- A local service provider's charge for service which allows a customer to complete calls within the local service area (dial tone), plus any local service provider charges for calling, line or directory service features (such as Caller ID, extra directory listings, touch tone service, etc.). Local service charges include packages or bundles of service, offered at one price, which includes local and other services (e.g., long distance, Internet services, wireless services, etc.). Local services do not include long distance, directory advertising, inside wire maintenance, etc. when purchased by the subscriber on an *a la carte* basis.

Negative Selection -- Adding service to account without customer consent with the requirement that the customer must initiate request for removal of such service.

Non-Deniable Charge -- A charge that will not result in the termination of the subscriber's local exchange service (dial tone) for non-payment, even though the particular service for which the charge has been levied, e.g., paging, television, Internet service, etc., could be terminated. (see I.A.3.k.)

Qualified Third Party -- A current subscriber of the same telecommunications provider with no suspensions or returned check charges within the last twelve (12) months.

Service Disconnection -- The service provided by the telecommunications provider is terminated the telephone number(s) will be available for other use, and a final bill is rendered. (See IV.)

Service Suspension -- Service provided by the telecommunications provider is temporarily interrupted from placing or receiving calls. (See IV.)

Subscriber -- Synonymous with the term "Customer of Record".

Telecommunications Service -- The provision of a service for the transmission of telephone messages, or two-way video or data messages.

Telecommunications Public Utility -- Any public utility, as defined in K.S.A. 66-104, and amendments thereto, which owns, controls, operates or manages any equipment, plant or generating machinery, or any part thereof, for the transmission of telephone messages, as defined in K.S.A. 66-104, and amendments thereto, or the provision of telecommunications service in or throughout any part of Kansas. Referred to herein as "provider", "telecommunications provider", local service provider", or "long distance provider".

Waiver -- Authorization by the Commission that a certain billing standard is not required to be followed by the telecommunications provider.

(N)

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J. BILLING PRACTICES (continued)

(N)

3. Billing Standards.

A. Billing Schedule and Contents:

1. **Billing Frequency.** The standard billing period is monthly from the billing date up to and including the day before next billing date. Long distance providers may deviate from this standard upon notice to subscribers, but must provide a monthly bill if a customer requests. The carrier cannot charge an increased rate or an additional fee to a customer who requests monthly billing since, under this provision, the carrier is obligated to provide monthly billing if requested.
2. **Advance Billing.** Monthly and non-recurring charges may be billed in advance.
3. **Content of Bill.** Each bill issued to a subscriber by a telecommunications provider shall indicate:
 - a. **Billing Period and Due Date.**
 - b. **Itemized Services, Service Changes and Charges.** Upon an initiation or change of service each service and its corresponding recurring and non-recurring charge to which the Customer of Record subscribes shall be accompanied by a brief, clear, plain language description. Packaged or bundled service shall be itemized on the bill by package or bundle name. A detailed listing of each service provided in the package or bundle shall be provided to the subscriber either on the bill in the next billing cycle or by separate mailing. All service changes must be included in the subscriber's bill for the next billing cycle. Service changes may be accomplished through electronic means to the subscriber if the subscriber has authorized this form of communication. Additionally, each long distance call shall be itemized and include the date, destination city and telephone number called. Details of calls included in block of time and unlimited calling plans are excluded from this itemization requirement; however, itemized call detail associated with block of time plans must be available to the subscriber upon request at no additional charge.
 - c. **Government Taxes, Fees and Surcharges.** Any federal, state, local government and or regulatory taxes, fees and/or surcharges, shall be itemized on a subscriber's bill and shall be clearly identified. Current examples of such federal charges include: Subscriber Line Charge, Federal Universal Service Fund, Local Number Portability, and Federal Tax. Current examples of such state and local governmental charges include: city and county taxes, city franchise fee, Kansas Universal Service Fund and 911 taxes and fees.

(N)

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J. BILLING PRACTICES (continued)

(N)

3. Billing Standards. (continued)

A. Billing Schedule and Contents: (continued)

3. Content of Bill. (continued)

c. (continued)

The Subscriber Line Charge cannot exceed the rate permitted by law. Only those taxes, fees and surcharges authorized by federal, state and/or local governments may be itemized in this section of the bill. Any other fees and surcharges must be clearly distinguished in another section of the bill.

d. **Total Current Charges.** The total amount (the sum of b. and c. above, along with any additional provider surcharges) due for service in the current billing period.

e. **Unpaid Balance Due Charges.** Amount from previous billing that remains unpaid at the time the new bill is prepared.

f. **Adjustments and Credits.** The amount of any adjustments or credits.

g. **Total Due.** The total amount due.

h. **Contact Information.** An address and toll-free telephone number to which a subscriber or customer may inquire regarding services must be clearly place on the bill. In addition, if the provider supplies billing for a third party long distance provider, the name of the local long distance service provider and the primary interexchange carrier must be placed on the bill.

i. **Notice of Late Payment Charge.** If a provider assesses late payment charges, each bill must include the amount of the late payment charge. (see Section II.D. for late payment charge rules.)

j. **Returned Check Charge.** The returned check charge shall not be greater than allowed by K.S.A. 60-2610, and amendments thereto.

(N)

ISSUED: **NOV 02 2010**

EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

06-GIMT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
/S/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

3. Billing Standards. (continued)

A. Billing Schedule and Contents: (continued)

3. Content of Bill. (continued)

- k. **Deniable and Non-Deniable Charges.** Charges that are non-deniable shall be designated clearly and separately from the charges for local telephone services. See Section I.A.3.b. regarding the itemization of services. Providers must clearly and conspicuously identify that non-payment of non-deniable charges will not result in the disconnection of basic local service. The charge for a bundle or package of services that contains basic local service shall be considered a deniable charge. Special charges for services such as the sale of merchandise, inside wire maintenance plans, directory advertising, etc. can also be included on the customer's bill, however, failure to pay these non-deniable special service charges shall not be justifiable cause to suspend/disconnect local service.

- B. Alternative Billing Format. If approved by the subscriber, a telecommunications provider may provide a bill through alternate means (e.g., electronic billing) and/or in an alternative format. A provider may offer discounts to those subscribers that choose to use an alternative means of billing, but may not assess an additional charge to those customers that elect paper billing. Upon request, a paper copy of the subscriber's bill must be provided, unless an electronic version is available to the customer.

- C. Third-Party and Collect Call Billing. Third-party and collect calls must be billed to the third party or the subscriber accepting the collect call. Once a telecommunications provider has billed a third-party or a collect call, the originating phone number may not be charged, except in cases of fraud attributable to the subscriber at the originating number.

D. High Long Distance Pre-Billing.

1. A telecommunications provider may utilize high long distance pre-billing only when:
- a. Subscriber has less than one (1) year of service; or
 - b. Long distance usage is at least double the previous three (3) month average levels or the subscriber's provided estimate and above the amount of deposit held.

(N)

ISSUED: **NOV 02 2010**

EFFECTIVE:

DEC 02 2010

06-GINT-187-GIT

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LaCygne, Kansas

Approved
Kansas Corporation Commission
December 2, 2010
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J. BILLING PRACTICES (continued)

(N)

3. Billing Standards. (continued)

D. High Long Distance Pre-Billing. (continued)

2. If the telecommunications provider's collection action includes blocking (suspending) subscriber's access to the long distance network until the debt is paid or arrangements are made, the suspension/disconnection notice provisions in Section IV.D. do not apply. The subscriber may be billed for long distance blocking if there is a charge for the service(s). Such blocking cannot interfere with the subscriber's local service or access to emergency numbers.

E. Refunds for Service Outage (Repair). The telecommunications provider shall make an adjustment or refund, as required below, if a subscriber's service is interrupted unless such interruption is by negligence or willful act of the subscriber. The adjustment or refund shall be a pro rata portion of the monthly local service charges and any miscellaneous equipment charges for the period of time during which the service is interrupted. An adjustment or refund is not required for the portion of time when the provider stands ready to repair and restore service but the subscriber does not provide access necessary to accomplish the repair or restoration. The adjustment or refund may be accomplished by a credit on the next subsequent bill for service. An adjustment or refund shall be made:

1. Automatically, if the service interruption lasts for more than forty-eight (48) hours after being reported to the provider and the adjustment or refund exceeds \$1.00 in amount; and
2. Upon subscriber request (written or oral), if the service interruption lasts twenty-four (24) to forty eight (48) hours after being reported to the provider and the adjustment or refund exceeds \$1.00 in amount.

F. Carrier Selection. Subscribers have the right to switch local or long distance providers without providing notice directly to the original provider. However, subscribers cannot hold service providers responsible for billing errors that result directly from a subscriber changing carriers without porting their number or otherwise notifying the previous carrier.

G. Subscriber Rate Information.

1. Notification of Change. Subscriber notice must be provided any time a rate or rates are increased by a telecommunications provider. Subscribers must be notified on or before the date on which an increased rate appears on the subscriber's bill. Notice must be provided through direct mail, bill notice, or bill insert and must be conspicuously placed and highlighted. Notice may be provided through electronic mail (e-mail) or text message if customer has agreed to such method of notification. Newspaper notification is only allowed if a rate increase could affect the general public. A copy of the subscriber notice shall be retained for at least six (6) months for possible Commission review. In the event that notice to the subscriber is provided after the rate increase has become effective, a subscriber shall be given thirty (30) days, from the date the subscriber receives a bill containing the new rate, to cancel the service and receive an adjustment for the charge.

(N)

ISSUED: **NOV 02 2010** EFFECTIVE: **DEC 02 2010**

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

06-GINT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
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J. BILLING PRACTICES (continued)

(N)

3. Billing Standards. (continued)

G. Subscriber Rate Information. (continued)

2. General Rate Information. A telecommunications provider must provide its subscribers with rate information, including the name of the service provided, at the time of subscription. The rate information provided will include the applicable flat rate fees and surcharges and information regarding the rates for taxes, fees and surcharges that vary with revenue or usage. For fees that vary with revenue, the carrier will provide reasonable estimates of the amount based on the flat fees and surcharge quote provided to the customer. For fees based on usage, the carrier will provide an estimate based on a standard usage level and inform the customer of the level of usage associated with the estimate. The provider must also specifically identify any provider imposed fees and surcharges and the rate of those fees and surcharges.

- H. Negative Selection. Subscribers must affirmatively request a change or addition to their service. A provider may not use negative selection. See "Negative Selection" in the "Definition Section" of this document.

4. Standards for Payment, Collection, and Reconnection Charges.

- A. Payment Due Date. All bills for a provider's service are due and payable upon receipt. A bill shall be deemed delinquent if payment is not received by the provider or its authorized agent or on before the date stated on the subscriber's bill. The delinquency date specified on the bill shall be no earlier than the 10th day after the day of mailing of the bill to the subscriber. See Section IV.D. for time requirements for suspension and notice.
- B. Weekend, Holiday Payment Due Date. If the last calendar day for remittance falls on a weekend, legal holiday or other day when the offices of the telecommunications public utility are not open to the general public, the final payment due date shall be extended through the next business day.
- C. Partial Payment. If a subscriber in danger of suspension/disconnection makes a partial payment for purposes of avoiding suspension of local service, the payment shall be credited first to local service charges starting with the oldest arrearage.
- D. Late Payment Charge. A Commission-approved late payment fee on the unpaid balance, not previously assessed a late fee, may be added to the subscriber's bill. The provider may charge a disconnect notice fee in lieu of a late payment fee, however, the notice fee must be based upon the cost of providing such notice. A late payment fees does not apply to installment payments that are made on time.
- E. Payment Arrangements. Telecommunications public utilities may negotiate payment arrangements with subscribers. Companies may impose 900 number call restriction and/or long distance restriction as part of the payment arrangement.

(N)

ISSUED: **NOV 02 2010**

EFFECTIVE:

DEC 02 2010

06-GIMT-187-GIT

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

Approved
Kansas Corporation Commission
December 2, 2010
/S/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

4. Standards for Payment, Collection, and Reconnection Charges. (continued)

- F. Delayed Billing. Upon subscriber request, companies must extend the payment period proportionately if a bill contains two (2) or more months charges; all of which have not previously been billed.

5. Security Deposit and Credit Limit Standards.

- A. Credit Information. The telecommunications provider may require the subscriber to provide proof of identity and reasonable credit information before service is made available or at such time when there is a suspicion of fraud. Only information related to the subscriber shall be reviewed. Provision of a Social Security Number shall not be mandatory for service.

B. Deposits.

1. When a Carrier May Request a Deposit. A qualified telecommunications provider (as defined in Section III.B.2.) may require a deposit:

- a. At the time a subscriber applies for service or with five (5) days written notice within thirty (30) days after service is initiated, to guarantee payment of bills for telecommunications service; if

- i. The telecommunications provider establishes that the subscriber has an unsatisfactory payment or credit history, or has an insufficient prior credit history upon which a credit rating may be based; or

- ii. The subscriber has obtained service in an unauthorized or illegal manner or interfered with the service of a telecommunications provider within the last five (5) years; or

- b. When more than thirty (30) days have elapsed from the date service was initiated, upon five (5) days written notice, to guarantee payment of bills for telecommunications service; if

- i. The subscriber fails to pay an undisputed bill before the payment date for three (3) consecutive billing periods and the provider has offered an opportunity for subscriber to select a preferred payment date prior to collecting a deposit; or

- ii. The subscriber has, in an unauthorized (illegal) manner, obtained or interfered with the service of the telecommunications provider.

(N)

ISSUED:

NOV 02 2010

EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

06-GINT-187-61T
Approved
Kansas Corporation Commission
December 2, 2010
/s/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

5. Security Deposit and Credit Limit Standards. (continued)

B. Deposits. (continued)

2. Who Can Collect and Criteria. Before a provider may begin collecting a deposit prior to initiation of service, a provider must demonstrate three (3) consecutive years of providing telecommunications service and positive earnings in each of the last three (3) years. A provider may post a \$25,000 surety bond with the Commission as an alternative to the service and positive earnings requirements.
3. Amount of Deposit. The amount of the cash deposit or written guarantee shall not exceed the sum of two (2) months projected average bills, based on the subscriber's previous twelve (12) months history, if available. For purposes of establishing deposits and projecting monthly bills for new subscribers, the telecommunications provider shall consider the subscriber's own anticipated usage, the subscriber's past usage patterns or usage pattern of other similar subscribers. The amount of the deposit may be adjusted if the character or usage of the subscriber's service changes.
4. Payment of Deposit in Installments. The telecommunications provider shall permit payment for any required residential deposit in equal installments over a period of at least two (2) months. If the initial or additional deposit is over fifty dollars (\$50), a residential subscriber shall be permitted to make payment in equal installments over a period of at least four (4) months. At the option of the subscriber, a deposit based on long distance usage may be paid in more than four (4) installments, but the long distance provider may, at the subscriber's expense, restrict access to the long distance network. The long distance restriction(s) shall not interfere with the subscriber's ability to make calls to 911 or, where 911 is not available, to law enforcement, ambulance and fire protection numbers. The requirements of this rule shall not apply to providers requiring deposits from debtors as allowed under the Federal Bankruptcy Code.
5. Record of Deposits. A telecommunications provider shall maintain a record of all deposits from subscribers, showing the name of each subscriber, the address of the premises for which the deposit is maintained, the date and amount of deposit, the date(s) and amount(s) of interest paid and the date the deposit was refunded.
6. Receipt for Cash Deposits and Payments. When a cash security deposit or installment payment is accepted, the receipt provided by the telecommunications provider or agent shall contain the following minimum information:
 - a. Name of subscriber;
 - b. Place of payment/deposit paid;

(N)

ISSUED: **NOV 02 2010** EFFECTIVE: **DEC 02 2010**

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LaCygne, Kansas

06-GINT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
/S/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

5. Security Deposit and Credit Limit Standards. (continued)

B. Deposits. (continued)

6. Receipt for Cash Deposits and Payments. (continued)

- c. Date of payment/deposit;
- d. Amount of payment/deposit;
- e. Telecommunications provider's name and address;
- f. Signature and title of the telecommunications provider's employee or agent receiving the payment/deposit;
- g. Current annual interest rate earned on deposit as determined by the Commission in accordance with K.S.A. 12-822 and amendments thereto. Interest payments on deposits shall be credited to the subscriber's bill or refunded at least once a year; and
- h. Statement of the terms and conditions governing the use, retention and return of deposits, including a statement that deposits will be released upon non-delinquent payment by a subscriber for all telecommunications service for a period of twelve (12) consecutive months, and no undisputed bill was unpaid after thirty (30) days beyond due date, shall be either credited with interest to their telephone bills or, if requested, refunded.

7. Refunding Deposits. Upon disconnection of service and after determination of a final bill, the telecommunications provider will refund or credit the deposit less any unpaid balance no later than the next billing cycle. Whether refunded or credited, the deposit shall include accrued simple interest at a rate not less than in accordance with K.S.A. 12-822 and amendments thereto.

8. Transferring Deposits. The telecommunications provider may transfer deposits from one subscriber to another subscriber only upon the written request of both subscribers. Upon disconnection of the subscriber's service at a service address, the provider may transfer the deposit to the subscriber's new active account upon oral or written request by the subscriber.

(N)

ISSUED: **NOV 02 2010** EFFECTIVE: **DEC 02 2010**

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

06-GIMT-187-GIT
Approved
Kansas Corporation Commission
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J. BILLING PRACTICES (continued)

(N)

5. Security Deposit and Credit Limit Standards. (continued)

B. Deposits. (continued)

9. Third Party Guarantee. In lieu of a security deposit, a telecommunications provider may accept a written guarantee by a qualified third party for a subscriber's service account. The amount of the written guarantee shall not be more than the deposit amount. If the subscriber's service is suspended with arrearage owed to the provider, the forfeiture, up to the amount of the written guarantee, can be transferred to the guarantor's account and the guarantor can be disconnected for non-payment under conditions set out in Section IV. The provider may require the guarantor to sign an agreement allowing it to transfer the amount of the required cash deposit to the guarantor's account. The provider shall not hold the guarantor liable for sums in excess of the written guarantee. The guarantor shall be under the same terms and conditions as a subscriber with a deposit.

10. Advance Payment. The telecommunications provider may require an advance payment in addition to a deposit. The advance payment shall be based on non-recurring connection charges for services and may include the first month recurring and subscriber's estimated usage sensitive charges. Advance payment may be collected prior to the installation of service and is applied as a credit to the bill reflecting the base charges following installation.

6. Suspension/Disconnection of Service Standards

A. Suspension/Disconnection Standards.

1. The telecommunications provider may suspend/disconnect, initiate toll blocking or refuse service for any of the following reasons:

- a. The subscriber requests it;
- b. The service has been abandoned by the subscriber;
- c. The subscriber violates any rule of the provider, and such violation adversely affects the safety of the subscriber or other persons, or the integrity of the telecommunications system;
- d. A dangerous condition exists on the subscriber's premises;
- e. The subscriber obtains or attempts to obtain any telecommunications service through any fraudulent means with the intent to avoid payment, in whole or in part, of the normal charge for such service;
- f. The provider can reasonably show that the subscriber misrepresented his or her identity for the purpose of obtaining telecommunications service;

(N)

ISSUED: NOV 02 2010

EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

06-GINT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
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J. BILLING PRACTICES (continued)

(N)

6. Suspension/Disconnection of Service Standards (continued)

A. Suspension/Disconnection Standards. (continued)

1. (continued)

- g. The subscriber refuses to grant provider's personnel access, during normal working hours, to telecommunications equipment installed upon the premises of the subscriber for the purpose of inspection, maintenance or replacement;
- h. Non-payment of subscriber's bill except as outlined in Section IV.A.2.;
- i. The subscriber fails to provide requested credit information prior to establishment, or within the first thirty (30) days of service; or if the subscriber fails to provide a security deposit or written guarantee, as set forth in Section III; or
- j. Acts of the subscriber or other customers at the service address are such as to indicate an act or intention to deceive, mislead, misrepresent, or defraud the provider, regardless of the class of service involved.

2. A telecommunications provider may not suspend or disconnect service for any of the following reasons:

- a. The failure of the subscriber to pay for concurrent residential service received at a separate residence or concurrent business location service received at a separate business; however, the telecommunications provider may transfer an unpaid residential balance(s) to the subscriber's remaining residential account(s) or an unpaid business balance(s) to the subscriber's remaining business account(s).
- b. The failure of the subscriber to pay for a different class of service (business or residential) received at the same location, unless the usage of the remaining service substantially increases; however, the telecommunications provider may transfer the unpaid balance(s) to the subscriber's remaining account(s) at the same location.
- c. The failure of a subscriber to pay a bill that is in dispute; provided that the subscriber has paid the undisputed portion of the bill.

(N)

ISSUED: **NOV 02 2010** EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

06-GIMT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
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J. BILLING PRACTICES (continued)

(N)

6. Suspension/Disconnection of Service Standards (continued)

A. Suspension/Disconnection Standards. (continued)

2. (continued)

d. The failure of a subscriber to pay an unpaid balance that is no longer collectible under state or federal law, except that:

(i) If the relevant statute of limitations has run, a telecommunications provider may suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with that particular telecommunications provider for prior service if the telecommunications provider has pursued recovery of the debt through the court system.

(ii) If the relevant statute of limitations has run, a telecommunications provider may, for a period of three (3) years after the expiration of the statute of limitations, suspend, disconnect or deny new service to any applicant due to an outstanding arrearage with that particular telecommunications provider for prior service if the telecommunications provider has made reasonable, verifiable, documented collection efforts during the running of the statute of limitations.

e. The failure of a subscriber to pay for non-deniable charges.

f. A subscriber files for bankruptcy, except as permitted under the United States Bankruptcy Code, 11 U.S.C.A. §366.

B. Restrictions to Suspending/Disconnecting Service. Except for suspension/disconnection pursuant to Subsections IV.A.1.a-g, i and j, a local service provider shall not suspend/disconnect local service unless:

1. At the time of the proposed suspension/disconnection, the provider's office or personnel identified in the notices given pursuant to Section IV.D. remain available to the subscriber for one (1) hour after the suspension/disconnection and on the day following suspension/disconnection so that the subscriber may prevent suspension/disconnection or obtain reconnection; and

2. The procedures required by Section IV.E. are followed.

(N)

ISSUED: NOV 02 2010

EFFECTIVE: DEC 02 2010

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

06-GIMT-187-GIT
APPROVED
Kansas Corporation Commission
December 2, 2010
/s/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

6. Suspension/Disconnection of Service Standards (continued)

C. Suspension/Disconnection in Special Circumstances.

1. Service may not be suspended/disconnected if a residential subscriber notifies the local service provider and establishes that:
 - a. Suspension/disconnection would be especially dangerous to the safety or health of the subscriber, resident member of the subscriber's family or other permanent resident of the premises where service is rendered; and
 - b. Such subscriber is unable to pay for such service in accordance with the requirements of the provider's billing or is able to pay for such service only in installments. The provider shall either allow payment in reasonable installments or postpone suspension/disconnection of service for at least twenty-one (21) days so that the subscriber may make arrangements for reasonable installment payments.
2. In determining whether suspension/disconnection would be especially dangerous to health, consideration shall be given to the subscriber's (or other resident's) medical condition, age or disability. The provider may require the subscriber to provide medical provider's written certification of medical condition.
3. The provider may restrict access to the long distance network during the period of postponement or installment payments under the conditions set out in Section I.I.E.

D. Notice of Suspension/Disconnection of Service.

1. Time Requirement. The telecommunications provider shall give the subscriber seven (7) calendar days written notice from the date the suspension/disconnection notice is deposited in the U.S. mail before suspending/disconnecting service. Suspension/disconnection may be immediate if it is at subscriber request or abandonment, involves a dangerous condition, adversely affects the safety of the subscribers or other persons, or involves unauthorized interference with or fraudulent use of services. See IV.A.1.a-g, i, and j.
2. Delivery of Notice. Service suspension/disconnection notices shall be mailed separately from bills, information or advertising, and shall be sent to the Customer of Record. Service of notice by mail is complete after being deposited by the carrier in the U.S. mail. The telecommunications provider shall maintain an accurate record of the date of mailing and the suspension/disconnection effective dates.

(N)

ISSUED: **NOV 02 2010** EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

06-GINT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
/s/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

6. Suspension/Disconnection of Service Standards (continued)

D. Notice of Suspension/Disconnection of Service. (continued)

3. Notice Information Requirements. The suspension/disconnection notice shall contain the following information:

- a. The name, billing address and account number(s) of the subscriber being suspended.
- b. A clear and concise statement of the reason for the proposed suspension/disconnection of service and terms under which suspension/disconnection may be avoided.
- c. The date and time by which payment is required to avoid suspension/disconnection.
- d. A clear and concise explanation of the charges and conditions for reconnection of service.
- e. A statement that suspension/disconnection may be postponed or avoided if the subscriber makes payment arrangements with the provider for moneys not in dispute.
- f. A clear concise statement to apprise the subscriber of the availability of an administrative procedure that may be utilized in the event of a bona fide dispute or under other circumstances, such as provided in Section IV.G.. The address, telephone number and name of provider's office or personnel empowered to review disputed bills, rectify errors and prevent suspension/disconnection, shall be clearly set forth. The notice shall state that the subscriber may talk with an employee of the provider and may present his or her reasons for disputing a bill, requesting payment arrangements or requesting a postponement of suspension/disconnection. The notice shall also contain the telephone number of the Commission's Consumer Protection Office.

E. Restoration of Service.

1. Upon the subscriber's request, a telecommunications provider shall promptly restore service when:
 - a. the cause of suspension of service has been eliminated; or
 - b. satisfactory payment arrangements have been made.
2. At all times, every reasonable effort shall be made to restore service on the same day the cause of the suspension has been remedied, and in any event, restoration shall be ordered no later than the next business day after the day the subscriber requests restoration of service.

(N)

ISSUED: NOV 02 2010 EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

06-GINT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
/s/ Susan K. Duffy

J. BILLING PRACTICES (continued)

(N)

6. Suspension/Disconnection of Service Standards (continued)

F. Disputes.

1. Notice/Time Frame. A subscriber must advise the telecommunications provider, within ninety (90) days of the billing date and prior to the date of the proposed suspension/disconnection of service that all or any part of any bill is in dispute. A subscriber may advise a provider that a bill is in dispute in any reasonable manner such as by written notice, in person or by a telephone call directed to the appropriate provider's personnel.
 2. Provider Responsibilities. Upon receiving notice of the dispute the Company shall:
 - a. Immediately record the date, time and place the complaint is made.
 - b. Postpone suspension/disconnection until a full investigation is completed and the dispute is found to be invalid.
 - c. Investigate the dispute promptly and completely.
 - d. Attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.
 3. Non-resolved Dispute. In the event a dispute is not resolved to the satisfaction of the subscriber after full investigation, and the telecommunications provider intends to proceed with suspension/disconnection the provider shall advise the subscriber of formal and informal procedures available before the Corporation Commission of the State of Kansas. The provider may then suspend/disconnect service once proper notice of suspension/disconnection has been provided to the subscriber.
 4. Directory Notice. White Page Directory Listings shall contain a conspicuous notice stating that subscribers who are unable to obtain a satisfactory resolution of a dispute with a telecommunications provider may contact the Corporation Commission of the State of Kansas at 1-800-662-0027 for information as to possible further remedies.
7. Waiver of Requirements. The requirements contained in these standards may be waived on an individual case basis by the Commission upon application by the telecommunications provider and a showing that a waiver is in the public interest. In making this determination, the Commission's considerations will include the interests of the applicant telecommunications provider, the interests of the affected consumer(s), and the interests of the public.

(N)

ISSUED: NOV 02 2010 EFFECTIVE:

DEC 02 2010

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

06-GINT-187-GIT
Approved
Kansas Corporation Commission
December 2, 2010
/s/ Susan K. Duffy

K. SUSPENSION OF SERVICE

1. Upon request from a customer having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. Service order and Central office wiring charges will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to fifty percent (50%) of the total exchange service rate.

L. RURAL LINE SERVICE

1. Rules for Extension of the Distributing Plant

- a. Within the city limits, the Company will extend its distributing plant to furnish regular exchange service to any customer without requiring a construction charge, subject to the regulations as specified in the Tariff.
- b. Outside the city limits, but within the Exchange Area, the Company will extend its distributing plant to provide regular exchange service to customers where facilities are not available, subject to the conditions and regulations as follows:

1. Length of New Line Extension, per Route Mile:	Advance Payment Required
(a) Up to ½ mile	None
(b) More than ½ mile	\$100 per 1/10 route mile up to \$1,000 maximum amount

2. Advance Payments

- a. Mileage for determining advance payments will be based on route mileage service billing (for local service charges)
- b. Advance Payments will be applied against the customer's monthly telephone service billing (for local service charges).
- c. No portion of the advance payment will be refunded if telephone service is terminated prior to the exhaustion of the advance payment amount.
- d. At the Company's discretion for service to temporary locations, i.e., construction sites, mobile homes, etc., the applicant for service may be required to pay the total cost of construction, plus the cost of dismantling, less any salvage value.

ISSUED: DEC 12 2008

EFFECTIVE: JAN 7 - 2009

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

2. Outside of Certified Exchange Area

When telephone companies agree to a change in certified exchange boundary lines at the request of an applicant for service, the total cost of construction of the facilities beyond the existing boundary plus any stranded investment of the company releasing the area must be paid by the applicant for service.

3. When it is necessary to provide service on private property and where right-of-way is not obtainable along public roads, any amount in excess of a right-of-way cost necessary to construct on private right-of-way will be paid by the customer in addition to payments as set forth herein.

M. CONSTRUCTION USING UNDERGROUND CONDUIT

1. Where the Company would not normally use conduit facilities, and the customer requests that cable be laid in conduit, the underground conduit shall be constructed and maintained by, or at the expense of, the customer.
2. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
3. Cable installed in conduit will be maintained and replaced at the expense of the Company where the conduit in which the cable is installed has been inspected in place by the Company, and approved. Repairs and replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit made necessary by damages caused by the customer or his representatives will be made only the customer's expense.

N. UNDERGROUND OR BURIED SERVICE CONNECTIONS

When underground or buried service connections are desired by a customer as an initial installation in an area where the Company would ordinarily use aerial construction, or where a customer is served by existing aerial plant and desires that these facilities be buried or placed underground, the following applies:

1. The method of installing direct buried cable will be at the discretion of the Company. In instances where cable is placed in a customer-provided trench, backfilling the trench will be the responsibility of the customer. In addition, the customer shall pay the installed cost of the buried cable, less the estimated cost of the installation of aerial facilities with the same capacity.
2. In instances where facilities are changed from aerial to buried at the customer's request, the customer shall pay the cost of removing the aerial facilities.

O. SPECIAL SERVICES AND FACILITIES

1. Special services and facilities, not otherwise mentioned in, provided for, or contemplated by, the Tariff schedules of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such

ISSUED: DEC 12 2008

EFFECTIVE: JAN 7 - 2009

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. All contracts which may be entered into pursuant to this Tariff provision shall be submitted to the State Corporation Commission for its approval. No such contract shall be effective until approved by the Commission.

2. In the event any such special service or facility, or the use made thereof, interferes with the furnishing of telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty (30) days written notice to the customer; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

P. TAX ADJUSTMENTS

1. When any city, county, state or other taxing subdivision imposes a franchise, occupation, business sales, license, excise, privilege or similar tax, of any kind, on the Company, the amounts thereof, insofar as practical, shall be charged on a proportionate basis to all customers receiving telephone service from the Company within the boundaries of such city. This tax charge, in all cases, will be in addition to the regular rates and charges for service.
2. All such taxes so imposed on this Company shall be billed periodically to each individual customer in proportion to the total tax divided by the number of individual customers. Such billing shall start on the regular monthly bill in the month preceding that month in which the tax is payable to the city and shall continue at a rate not to exceed \$1.00 per month per individual customer until the said proportionate share is paid. The pro rata tax applicable to each customer will be identified on the customer's monthly bill as such.

Q. CONNECTION OF AUTOMATIC DIALING AND ANNOUNCING DEVICES

1. This rule applies to use of automatic dialing or automatic announcing devices when operated or used for the purpose of making a solicitation telephone call.
2.
 - a. A solicitation telephone call includes any telephone call by or for a commercial, political, charitable, polling or other entity which has the purpose or effect, directly or indirectly, of soliciting a sale, a contribution or donation, or an opinion or information or other specific action on the part of the called party.
 - b. An automatic dialing device is any user terminal equipment which when connected to a telephone line can dial, with or without manual assistance, telephone numbers which have been stored or programmed in the device or are produced or selected by a random or sequential number generator.
 - c. An automatic announcing device is any user terminal equipment which when connected to a telephone line can disseminate a recorded message to the telephone number called, either with or without manual assistance.
3. No automatic announcing device, either in conjunction with an automatic dialing or other device or separately, shall be connected to, or operated over, the telephone network unless:

ISSUED: DEC 12 2008
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
APPROVED
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

- a. The device or its operator, within fifteen (15) seconds after the called party hangs up, creates a disconnect signal or on hook condition which allows the called party's line to be released, if the called party would otherwise be unable to obtain a dial tone after hanging up; and
 1. The automatic announcing device is used pursuant to prior agreement between the calling and called parties; or
 2. The recorded message begins with or is preceded by a statement announcing the name, address, and call-back telephone number of the calling party, the purpose or nature of the message, and the fact that the message is a recording.
4. Automatic dialing and announcing devices (ADAD), when used in conjunction, shall not be connected to, or operated over, a telephone line unless:
 - a. No calls are made to emergency telephone numbers. Emergency telephone numbers are those identified as such in the telephone directory for the exchange to which ADAD calls are made and also those numbers included on a list provided by the telephone utility of each exchange. The list shall be provided to the prospective ADAD user upon the utility's receipt of the notice required by Section 4.d. The list shall include the numbers of the customers who have requested inclusion on the list and have proven to the satisfaction of the utility that ADAD calls would substantially interfere with the customer's ability to render emergency services involving danger to life, health or property. The customer or the utility may request Commission determination of appropriateness of inclusion on the list. Changes in the list shall also be provided to ADAD users who have not ceased operation.
 - b. No calls are made, except pursuant to prior agreement between the calling and called parties:
 1. Before 9:00 a.m. or after 9:00 p.m., and
 2. At such other times when operation might cause substantial impairment of service, as determined by the telephone utility pursuant to Section 6, below.
 - c. All attempted calls are terminated and a disconnect or on hook condition created when the call is not completed within thirty (30) seconds.
 - d. At least five (5) days prior to operation, the prospective user provides the telephone utility of each exchange from and to which telephone calls are to be made with the ADAD a written notice containing the following information:
 1. the prospective user's name, address and telephone number.
 2. the address and telephone number from which the ADAD calls are to be made;
 3. a description of the ADAD, including whether it is FCC registered;
 4. a summary of the nature of the calls to be made;

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy...

5. the calendar days and clock hours during which the ADAD is to be used; and
 6. an estimate of the expected traffic volume in terms of message attempts per hour and average length of completed message.
5. The user of the ADAD equipment shall notify in writing the telephone utility of each exchange from and to which the telephone calls are to be made of any substantial change in the information provided pursuant to 4.d. above, at least three (3) days before such change, and also of any actual traffic volume which substantially exceeds the estimated volume, promptly after the actual traffic volume is determined.
 6. If the telephone utility providing the originating service to the ADAD user determines, from review of the information provided by the ADAD user or otherwise, that the telephone service of others is or may be substantially impaired, it may provide service subject to reasonable written conditions necessary to prevent such impairment or, in the absence of such conditions, may refuse or immediately discontinue service to the ADAD user. In making such determinations, the telephone utility shall consider information received from other telephone utilities of any exchange to which ADAD calls are or would be made. Failure by ADAD user to comply with the conditions set forth by the telephone utility shall be grounds for immediate termination of service.
 7. If the ADAD user fails to comply with the provisions of this rule, the telephone utility providing originating service may refuse to provide service until the noncompliance is remedied or may terminate service upon five (5) days prior written notice, except as otherwise specified in Subsection 6. above.

R. EMPLOYEE TELEPHONE SERVICE

1. The Company, upon proper official approval, will grant discounts from standard rates in connection with certain classes of service. This service to itself or its employees may be classified as follows:
 - a. intercompany service
 - b. discounted service
 - c. service furnished in return for rights and privileges
2. Official service is service furnished for the conduct of the Company's business and is generally furnished through stations located in the Company's offices, or in residences of employees or agents whose duties require that they be readily accessible to all at any time.
3. A discount from standard rates may be allowed in connection with service furnished for the conduct of Company's business.
4. A discount from standard rates may be allowed in connection with service furnished through residence service station sets at the residences of employees.

ISSUED: **DEC 12 2008**

EFFECTIVE: **JAN 7 - 2009**

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

LOCAL EXCHANGE SERVICE TARIFFS

PART 2

**SCHEDULE OF
RATES, CHARGES AND REGULATIONS
GOVERNING LOCAL EXCHANGE SERVICES**

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

LOCAL EXCHANGE SERVICE TARIFF

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ISSUED: October 24, 2016

By: Kathy Billinger, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: December 2, 2016

17-PLTT-174-TAR
Approved
Kansas Corporation Commission
November 17, 2016
/S/ Amy L. Green

LOCAL EXCHANGE SERVICES

A. Local Access

1. This Tariff is subject to and governed by the General Rules and Regulations, which parts as they now exist or as they may be revised, added to or supplemented by superseding pages or issues, are made a part of this tariff.
2. The schedules of monthly rates for Local Access Service applicable within the various exchange areas for the services offered therein are shown in this Tariff. Local Access Service as offered in this Tariff is provided by serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises. These facilities up to and including the Network Interface Device are Company-provided and maintained and, with the installation of inside wire and outlet of a working service point, provide access to and from the telecommunications network for message toll service and for local calling by the customer.
3. The monthly Local Access Rates showing in this Tariff are payable in advance and entitle the customer to access other local exchange customers through company-owned facilities.

4. Rate Grouping

For purposes of application of monthly rates for local access service four (4) rate groups have been established as follows:

Business, 1-Party	\$21.50	(CR)
Residence, 1-Party	\$18.65	
Semi-Public, 1-Party	\$21.50	(CR)
PBX Trunk Line	\$21.50	(CR)

5. When a multi-line business customer uses their own equipment to channelize local service at a DS-1 level, the Federal End User Common Line Charge will apply at a ratio of five (5) per DS-1.

B. PUBLIC TELEPHONE SERVICE.

1. A public telephone is an exchange station installed at the Company's option, equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Company for the installation of public telephones are considered agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either the agent or the Company upon written notice.
4. No listings in the directory are allowed in connection with Public Telephone Service.

ISSUED: January 6, 2021

By: Daniel Welch, CEO
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: March 1, 2021

21-GIMT-095-GIT
Approved SKR
Kansas Corporation Commission
February 11, 2021
/s/ Lynn Retz

5. Local messages from public telephones are charged at thirty-five cents (35¢) per message and toll messages are charged for at the Company's established rates. No charges are applied to connections with operators, directory assistance or the Company's business office.

C. SEMIPUBLIC TELEPHONE SERVICE

1. Semipublic Telephone Service is an arrangement under which a customer station is equipped with a coin collection device, designed for a combination of customer and public usage, and will be furnished on individual lines only, at locations, where in the opinion of the Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of transients.
2. The Company does not undertake to provide booths for housing semipublic telephones but the customer may at his option provide at his own cost, suitable booths, shelves or cubicles for such purposes.
3. Customers to Semipublic Telephone Service are entitled to regular listings in the Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.
4. Local messages from semipublic telephones are charged for at the rates indicated in B.5. of the Local Exchange Tariff.
5. Customers to Semipublic Telephone Service are charged the applicable rate.

D. CUSTOMER OWNED PAY TELEPHONE SERVICE

1. General
 - a. Customer Owned Pay Telephone (COPT) Service will be provided for use with customer owned pay operated telephones at any location, when requested by the owner of the premises.
 - b. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the recurring Customer Owned Pay Telephone Service access line charge.
 - c. Customer Owned Telephone Service is a two-way one-party business exchange access line composed of the serving central office line equipment and all outside plant facilities required to connect the serving office with the customer's premises including the network interface device.
 - d. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers. However, Listings (not indicating business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listing resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

2. Responsibility of the Customer

- a. The customer shall be responsible for installation, operation and maintenance of any customer owned pay telephones used in connection with this service.
- b. The customer shall be responsible for the payment of a Maintenance of Service Charge as provided at E.5.d. of the Local Exchange Tariff for visits by a Company employee to the customer's premises when a service difficulty, violation of service agreements or trouble report results from the use of customer owned pay telephones. Before responding to a service call not placed by the customer (owner), the Company will make at least three (3) attempts to contact the customer, within a twenty-four (24) hour period. If such contact cannot be made, consent may be assumed, and service dispatched.
- c. The customer shall be responsible for payment of charges for all calls originating from or accepted at this type of service.
- d. The customer must comply with all present and future Kansas Corporation Commission guidelines.
- e. The customer must enter into a standard COPT service agreement with the Company.
- f. Customer owned pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind a FCC registered coupler. The telephones also must conform to all FCC and National Electrical Code, electrical guidelines and safety codes.
- g. Customer owned pay telephones must have the following operational characteristics:
 - (1) must be hearing aid compatible and posted at a height such that no portion of the instrument essential to the placing of a call is more than fifty-four (54) inches from the floor,
 - (2) must be able to complete local calls, toll calls, sent-paid calls, and access all certified interexchange carriers. If the telephone is "coinless" and restricts local and sent-paid calling, notice of the instrument's limitations must be clearly posted at or near the instrument,
 - (3) operator (both 0 and 00 dialing patterns standard), 911 emergency, directory assistance (411 and 555-1212), toll free 800 numbers, calling card, collect, and third-party billed calls must be able to be made without the use of a coin,
 - (4) must return the money deposited if the call is not completed,
 - (5) must accept nickels, dimes and quarters, and be able to bill in five cent (5¢) increments, and,
 - (6) must not limit the duration of a local message.

ISSUED: DEC 12 2008

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

- h. The customer must conspicuously display on or near the COPT the following information:
- (1) Operating instructions
 - (2) Dialing sequences
 - (3) Name of owner or owner's local representative
 - (4) Who to contact for service complaints or refunds and how to contact them.
- i. The charge for a local call must be posted and may not exceed the authorized rate of the Company.
- j. The toll rates charged may not exceed Commission authorized rates. No surcharge or subscriber charge may be applied in addition to toll rates. Credit card calls shall be billed at the Commission authorized credit card rate.
- k. The customer indemnifies and holds harmless the Company for any and all loss, injury, damage or expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Customer Owned Telephone Service.
- l. Only one COPT per access line.

3. Violation of Regulations

- a. Where any customer owned coin telephone is in violation of this Tariff, the Kansas Corporation Commission will notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company customers.
- b. Failure of the customer to comply with any of these provisions and guidelines within ten (10) days following receipt of written notice of noncompliance will result in fines and possible disconnection of service. Compliance notices shall be sent certified mail with return receipt guaranteed.

4. Rates

- a. Service Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service and other services.
- b. A "local message" for Customer Owned Pay Telephone Service is a completed local call, originating at COPT and terminating at any service which may be called, without toll charge, from all other service within the exchange concerned.
- c. The monthly rate for a Customer Owned Pay Telephone Service Access Line is the B-1 rate of the proper rate group.

ISSUED: DEC 12 2008

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

- d. A flat rate monthly usage charge of five dollars (\$5) is applicable in exchanges not equipped to charge on a per local message basis. If so equipped, seven cents (7¢) per local call will be charged.

E. SERVICE CHARGES

1. General

- a. Service charges are the non-recurring charges associated with work performed by the Company in connection with the provision of services for a customer. The charges are intended as a means of recovering a portion of the costs of the operations required due to a customer's request.
- b. Service Charges are in addition to any other scheduled rates and charges. They apply in addition to and not in lieu of installation charges, non-recurring charges, or construction charges which are found in other sections of this Tariff.
- c. Service Charges for the initial establishment of residential or business service are included in the advance local service payment upon application for service.

2. Definitions

a. Service Charge

A Service Charge consists of one or more of the following non-recurring charges for work functions required due to customer request or treatment.

(1) Service Order Charge

Applicable for the receiving, recording and processing of customer information necessary to execute a request for service.

(2) Line Connection Charge

Applicable for the performing of operations associated with the connection of an exchange access line from the serving central office to the customer's premises including, but not limited to:

- (a) making, changing and testing connections in the central office.
- (b) making, changing and testing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

- (3) Disconnect notice shall be sent to the account name and address of service. Service of Notice by mail is complete upon mailing. The Company shall maintain an accurate record of the date of mailing and charged per General Exchange Tariff Billing Practices 2(a).

ISSUED: **DEC 12 2008**

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

(4) Reconnection (Restoration) Charge

Applicable for a reconnection (restoral) of service following a disconnect for nonpayment of such service. See special charge in this Tariff.

b. Exchange Access Line

Serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer primary premises.

c. Premises

(1) Primary – All of the building or adjoining portions of the building occupied and used by the customer either as a place of business or residence.

(2) Secondary – Other buildings occupied and used by the customer, which are located on the continuous plot of ground upon which the primary premises is located, not intersected by a public highway or property owned by another, and not beyond 400 feet from the primary premises.

d. Secondary Premises Line

The drop wiring required to extend primary access line secondary premises.

e. Serving Central Office

The switching center of the Company from which outside plant facilities are extended to the customer's premises.

3. Application of Service Charges

a. General

(1) Service Charges are applicable for all services furnished to the customer as herein provided.

(2) Changes in the locations of existing terminations to points outside the customer's premises are considered new installations at the new location.

(3) The nonrecurring charge applicable for the establishment of Foreign Exchange Service is the total of those nonrecurring charges applicable within the local and the foreign exchanges.

(4) The combination of charges applicable for a move of service will not exceed the charges applicable for a new installation of that service.

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

- (5) Service Charges are not applicable for:
- (a) work functions which are not required due to the customer's request.
 - (b) normal maintenance and repair of the Company's equipment and service.
 - (c) company-initiated orders, e.g., a number change required by a cutover or regrade, replacement at the Company's initiative of obsolete equipment or services, etc.
 - (d) record orders issued for correction purposes.
 - (e) change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in the service.
 - (f) change in telephone number or change or correction of directory listings made at the Company's initiative or at the customer's request when the change is required for continuation of satisfactory service or would aid in the identification of the customer's number.
- (6) No Service Charges other than Special Charges apply for the disconnection or removal of service. Special Charges apply only as specified in this Tariff.
- (7) Service Charges do not apply for the reestablishment for the same customer of service at a location which has been destroyed or made untenable by fire, wind or water. However, Service Charges do apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for reestablishment of service at the same location for other than the previous customer.
- (8) When all required service facilities are already in place, a Service Charge does not apply for a customer to connect an item of customer-provided terminal equipment to that customer's existing service under the provisions of Part 68 of the FCC Rules and Regulations. If additional facilities are required or requested, the appropriate Service Charge(s) will apply.
- (9) Incorporated in this section is the assumption that the customer will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor to be performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

(D)
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ISSUED: March 28, 2012
By: Kathy Billinger, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: April 2, 2012

10-GIMT-658-GIT
Accepted For Filing
Kansas Corporation Commission
April 2, 2012
/S/ Patrice Petersen-Klein

(D)

b. Service Order Charge

- (1) A Service Order Charge is applicable for all requests for the same customer made at one time for service at one premises. When the customer specifically requests multiple completion dates which would not normally be scheduled by the Company or when the requests require work on more than one premises of the customer, a Service Order Charge is applicable for each completion date and/or each premises.
- (2) Only one Service Order Charge is applicable for all requests for the same customer made at one time for service at one premises. When the customer specifically requests multiple completion dates which would not normally be scheduled by the Company or when the requests require work on more than one premises of the customer, a Service Order Charge is applicable for each completion date and/or each premises.

ISSUED: March 28, 2012
By: Kathy Billinger, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: April 2, 2012

10-GIMT-658-GIT
Accepted For Filing
Kansas Corporation Commission
April 2, 2012
/S/ Patrice Petersen-Klein

(3) A Service Order Charge is applicable for requests for:

- (a) initial connection of service.
- (b) connection of additional exchange access lines or trunks, private lines or tie lines to an established service.
- (c) connection or establishment of additional services.
- (d) establishment of additional directory listing services.
- (e) transfer of facilities from one building to another building of the same customer on the same premises.
- (f) transfer of service involving change in name and responsibility whether or not there is a lapse in service.
- (g) change from business to residence or residence to business service. The charge for the class of service (business or residence) to which the customer's service is being converted is applicable.
- (h) number change or change of name or address in an established directory listing when the change is not required for continuation of satisfactory service or for correction of the Company's records.
- (i) reconnection (restoration) of service.

d. Line Connection Charge

(1) A Line Connection Charge is applicable to the provision of each exchange access line in association with any of the following services:

- (a) Local Access Service
- (b) PBX Trunk
- (c) Key System Line
- (d) Telephone Answering Service Line
- (e) Semipublic Service
- (f) Private Line
- (g) Tie Line
- (h) WATS Line
- (i) Off Premise Station Line

(2) A Line Connection Charge is applicable for work in the central office required for each:

- (a) change number made at the request of the customer
- (b) reconnection (restoration) of service

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

(3) A Line Connection Charge is applicable for work on distribution facilities required for:

- (a) connection or rearrangement of an outside circuit, drop wire and/or protector due to a customer's service request.
- (b) rearrangement or disconnection and later reconnection of an outside circuit, drop wire and/or protector initiated by the action of the customer, e.g., building maintenance or construction, cutting of trees or limbs by the customer, etc.

(4) A Line Connection Charge does not apply for:

- (a) disconnection or suspension of service.
- (b) transfer of service when there is no change in number or lapse in service (Supersedure).
- (c) rearrangement or move of the outside circuit, drop wire or associated protector required for the continuation of satisfactory service.

4. Charges	Service Charge	
a. Service Order, each	\$ 13.00	CR
b. Line Connection, each	\$ 13.00	CR
c. Premise Visit	\$ 40.00	CR

5. Special Charges

a. Disconnect Notice Charge

The charge for the preparation, provision and mailing of a Disconnect Notice to a delinquent customer, under Billing Practices of the General Exchange Tariff Billing Practices 2(a)

b. Special Billing Number

Monthly Charge	\$1.00
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c. Reconnection (Restoration) Charge

The charge for reconnection or collection on premises for nonpayment of bill	Service Order and Line Connection Charges
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ISSUED: DEC 12 2008
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

d. Maintenance of Service Call Charge

The customer shall be responsible for the payment of all charges for visits by the Company to the premises of the customer where the service difficulty or trouble reported results from use of the equipment provided by the customer or his authorized users. Charge, per service call

\$40.00 plus \$50 per hours billed in ½ hour increments, plus material costs. CR

F. DIRECTORY LISTING RATES

	<u>Monthly Rate</u>	<u>Service Charge</u>
1. Regular Extra Listings in the alphabetical section of the directories, each		
Business	\$ 0.75	*
Residence	\$ 0.75	*
2. Unlisted Numbers*	\$ 1.05	*
3. Non-Published Numbers	\$ 1.05	*

*Appropriate Service Charge, per Section E. of this Tariff applies.

G. PRIVATE LINES (LOCAL)

1. The Telephone Company will furnish and maintain Private Lines within the Exchange Areas, where facilities are available for communication between stations not connected to the central office.
2. The applicable rates would be those contained in the local loop portion of the private line or special access tariff as filed by Southwestern Bell.

H. EXTENSION SERVICE

Rate Per Month Per ½ Mile
or Fraction Thereof

1. Off-Premises Extension Station Mileage

- a. Within the exchange area, each extension station or private branch exchange station:

ISSUED: DEC 12 2008
By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/S/ Susan K. Duffy

- (1) where the terminals are in different buildings on the same contiguous property:

each ½ mile or fraction thereof \$2.00

- (2) where the terminals are on non-contiguous property:

each ½ mile or fraction thereof \$2.00

2. Off-premise extension mileage will be based upon the route mileage between the premises of the primary station and the premises of each off-premises extension.

I. TOLL RESTRICTION

1. General

- a. Toll Restriction is a central office service that restricts long distance calling. Restricted calls are directed to a central office announcement.
- b. Toll Restriction is activated when a dialed number is preceded by a one or a zero. However, calls to inward WATS services and one-plus calls to Telephone Company business offices and repair services are not restricted.
- c. All calls to operator services are disallowed for both residence and business customers.
- d. Toll Restriction is provided in conjunction with one party flat rate business and residence local access service.
- e. The minimum contract period for this feature is one month.
- f. Toll Restriction is furnished subject to the capability of the central office.
- g. The customer indemnifies and saves harmless the Company from any and all claims, losses and damages caused by this restriction of the customer's long distance calling.

2. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which this Feature is associated.

	Monthly Rate	Installation Charge
Residence, per line equipped	-	\$ 13.00
Business, per line equipped	-	\$ 13.00

J. HUNTING LINE SERVICES

These services are available to one-party customers where facilities exist.

ISSUED: **DEC 12 2008**
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EFFECTIVE: **JAN 7 - 2009**

03-PLTT-507-TAR (LEC)
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Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

1. Rotary Hunt – The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group, completing the call to the first idle line encountered. Unless the first line is called, only a portion of the group is hunted.
2. Circle Hunt – Permits a complete hunt over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until reaching the line that was originally called.
3. Preferential Hunt – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a prehunt over a subset or preferential group of lines before hunting through the multiline hunt group.
4. Rates – The rates below apply to each line arranged for hunting. A Preferential Hunt list may have a maximum of eighteen (18) terminals included, and the Preferential Hunt rate applies per line equipped with a preferential list.

	Monthly Rate	Installation Charge
Rotary	\$15.00	\$10.00
Circle	\$15.00	\$10.00
Preferential	\$15.00	\$10.00

K. COIN SUPERVISION

1. The Telephone Company will provide, when it provides it to itself, Coin Supervision Additive Service to Payphone Service Providers (PSPs) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability. The local exchange service lines used for the provision of pay telephone service are obtained from and subject to the terms and conditions under the Telephone Company's general and/or local tariffs.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSPs operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone users. Coin Supervision Additive Service also permits a suitably equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

A Coin Supervision Additive Service charge as set forth in 5.1 following is assessed monthly to the PSP for each local exchange service line for which Coin Supervision Additive Service is provided.

2. Rates and Charges for Coin Supervision Additive Service

	Monthly Rate
– Per exchange service line	\$ 2.21

ISSUED: DEC 12 2008

By: Kathy Faircloth, General Manager
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LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
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January 7, 2009
/s/ Susan K. Duffy

L. DID SERVICE

Direct Inward Dialing Service to Customer-Premise Located Switching Systems.

1. General

- a. Direct Inward Dialing Service to customer-premise located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.
- b. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to stations and attendant positions associated with customer-premise located switching systems.
- c. The service must be provided on all lines in a trunk or Network Access Line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or Network Access Line group is not contemplated.
- d. The charges for the service, as provided in K.2. following are in addition to the applicable Network Access Line and connecting arrangement charges as provided in accordance with the regulations of this Tariff.
- e. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- f. The Company shall not be responsible to the customer or authorized user if changes in the protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer or authorized user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- g. Direct Inward Dialing telephone numbers are normally provided on a consecutive number basis. DID numbers may be provided on a non-consecutive basis when such service provision is acceptable to the customer and the Company and, is within the normal limitations of the serving office. The Company retains its rights to the administration and use of telephone numbers as described in other sections of this Tariff.
- h. Directory listings will be provided in accordance with the regulations of this Tariff. Direct Inward Dialing numbers furnished herein are not entitled to free directory listings.
- i. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.
- j. The rates and charges for the service contemplate the use of standard Company equipment and serving arrangements.

ISSUED: DEC 12 2008
By: Kathy Faircloth, General Manager
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LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

2. Rates

Direct Inward Dialing to Customer Premise Located Switching Systems or Access Service Tariff	Monthly Rate	Installation Charge	Service and Equip. Charge
First 50 Direct Inward Dialing Numbers assigned, minimum charge	\$25.00	\$210.00	\$15.00
Each additional 50 Direct Inward Dialing Numbers assigned over the first 50	\$25.00	\$210.00	\$15.00
Direct Inward Dialing Trunk Termination, per DID trunk, each	\$32.50	\$ --	\$12.00
Direct Inward Dialing Trunk Termination, per DID trunk associated with Radio Common Carrier service, each	\$8.50	\$ --	\$12.00

M. SPECIAL EQUIPMENT AND ASSEMBLIES

1. General

Special Equipment and Assemblies consist of modifications of standard equipment, special equipment or service arrangements for which provision is not otherwise made in this Tariff. They will be furnished, when practicable, only if they are not detrimental to services provided for the general public.

2. Rates

Computation:

- a. Rates for special equipment and assemblies are equivalent to the estimated costs of furnishing the special equipment and assemblies.
- b. Estimated cost consists of an estimate of the total cost to the Telephone Company in providing the special equipment and assemblies including:
 - (1) cost of maintenance;
 - (2) cost of operation;
 - (3) depreciation on the estimated installed cost of any facilities used to provide the special equipment and assemblies based on the anticipated useful service life of the facilities;

ISSUED: DEC 12 2008

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EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
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- (4) general administrative expenses to include Commercial and Accounting expenses plus applicable taxes on the basis of average charges for these items;
 - (5) cost of reconverting special equipment to its original state in the case of modified standard equipment used to provide the special equipment and assemblies. Where practicable, in the judgment of the Company, appropriate allowance for the estimated net salvage can be used;
 - (6) an amount for return on investment computed on the estimated installed cost of the facilities involved in providing the special equipment and assemblies; and
 - (7) any other miscellaneous or unusual items or expenses associated with the particular situation.
- c. The term "estimated installed cost" specified above includes cost of equipment and materials provided or to be used, plus the estimated cost of installing such facility to include engineering, labor, supervision, transportation, right-of-way, and other overhead items which are charged to the capital accounts.
- d. In the computation of rates for any special assembly, one of the following rate treatments shall be applied in accordance with the judgment of the Company based on the circumstances involved:
- (1) A monthly rental and minimum period termination agreement, with or without an installation charge.
 - (2) A monthly rental with an installation charge.
 - (3) An installation charge only.

N. LOCAL DIRECTORY ASSISTANCE 411 SERVICE

1. General

The Company furnishes Local Directory Assistance Service whereby customers may request assistance in determining local telephone numbers.

2. Rates

When the customer dials the Local Directory Assistance Number (411), the charge for each call (maximum of two requested telephone numbers per call) is \$.50.

O. CUSTOM CALLING SERVICE

1. Application of Tariff

This Tariff applies to custom calling service furnished by the Telephone Company within the exchange areas of the Telephone Company under the jurisdiction of the Kansas Corporation Commission within the State of Kansas.

ISSUED: DEC 12 2008

By: Kathy Faircloth, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

2. General Regulations

Rates specified herein are in addition to the rates contained in other applicable sections of the Company's General Exchange Service Tariff and/or Local Exchange Tariffs.

3. Definitions

Custom Calling Services consist of one or more features which provide special kinds of customer/Telephone company controlled communications features on individual service lines. Individual Custom Calling Services can be described generally as:

- a. Anonymous Call Rejection – Any callers who have blocked their number from customers CallerID display will hear an announcement that anonymous calls are not accepted and the caller should remove the Blocking and call back. All other calls will ring through as usual.
- b. Automatic Call Back – Allows a customer to get through to busy numbers as soon as they are free. Customer's phone rings as soon as the line is free and automatically connects the call.
- c. Automatic Recall – Allows the customer to automatically redial the most recent incoming call or call attempt.
- d. Call Blocking Per Call – Enables a customer to block his or her telephone number from being transmitted to the called party's ID display equipment.
- e. Call Forwarding – Permits the user to have calls to the user's number forwarded to another number when the user plans to be away for an extended period of time or if the user does not wish to receive any calls.
- f. Call Forwarding/Busy – Allows a customer's incoming call to be transferred to a different customer specified number should the line be busy.
- g. Call Forwarding/Don't Answer – All incoming calls can be transferred to a customer specified number different from the number called. If the incoming call is not answered in a predetermined number of rings, the call is automatically transferred to the customer specified number.
- h. Call Waiting/Cancel Call Waiting – If the customer receives an incoming call while on the line, the Call Waiting feature will alert the customer. The first party is then put on hold while the second call is answered. Cancel Call Waiting allows customer to temporarily suspend Call Waiting for uninterrupted calls.
- i. Calling Identity on Call Waiting – Provides the subscriber with a display of the identity of the calling party in Call Waiting, Caller ID and a special Caller ID box to display the number in Call Waiting. Must be a subscriber to Call Waiting/Cancel Call Waiting.
- j. Calling Name Delivery/Calling Number Delivery – Displays the name of the calling party on the customer's Caller ID display screen. Allows a customer to keep his/her name from appearing on a called party's Caller ID display screen.

- k. Customer Originated Trace – Permits the customer to dial a simple code to trace the source of the call for the Telephone Company. Before activating the trace the telephone company must add this service to the customer's line.
- l. Distinctive Ringing/CW – Provides the customer with a distinctive alerting signal, ring or call waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from a list of preselected telephone numbers.
- m. Find Me Service – Subscriber can specify up to six (6) telephone numbers to be dialed at the same time or in succession when they receive a call. Find Me alerts the caller that it is attempting to locate the subscriber by announcing "Attempting to locate (name here). Please stay on the line." This lets the caller know to stay on the line as the service attempts to locate the subscriber.
- n. One Plus Per Call Restriction – Requires the customer to dial an access code before each 1+ or 0+ call is placed.
- o. Restrict 900 – This feature gives the customer control of access to 900 phone numbers. This feature requires the use of a PIN number which is assigned by the telephone company and can be changed by the customer.
- p. Selective Call Acceptance – Enables a customer to accept only calls from a special list of people. When the service is turned on the customer's telephone will accept only calls from those in the Selective Call Acceptance list. All other callers will hear an announcement that calls are not being accepted at this time.
- q. Selective Call Forwarding – Enables the customer to forward incoming calls from a special list of numbers to another number. All other calls will ring at the customer's telephone as usual.
- r. Selective Call Rejection – Enables the customer to reject calls from any number placed in the rejection list. All other calls will ring through as usual.
- s. Speed Calling 30 – Enables the customer to dial a two-digit code to up to 30 of the most frequently called numbers. This feature includes long distance DDD numbers.
- t. Teen Service – This feature allows the customer's telephone to have two directory numbers on the same single party line so that a customer can receive calls dialed to separate numbers without installing a second line. The customer is issued a Primary Directory Number (PDN), identified by normal ringing, and a Secondary Directory Number (SDN), identified by distinctive ringing. Calls originate from the PDN only; calls can terminate to either the PDN or to the SDN.
- u. Telemarketer Call Manager (Do Not Disturb) – It is an intelligent Telemarketer Call Screening service that blocks telemarketers and at the same time 'learns' who your friends are so that their calls complete without interference.
- v. Three-Way Calling – Allows the customer to make a call while holding a previously established connection. The customer can then have a three-way conference.
- w. Warm Line – When a call is originated on a Warm Line, the customer is given thirty (30) seconds of dial tone before the call is automatically routed to a specific terminating number.

ISSUED: **DEC 12 2008**
By: Kathy Faircloth, General Manager
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LaCygne, Kansas

EFFECTIVE: **JAN 7 - 2009**

09-PLT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

4. Service Availability

- a. Custom Calling Service is available through central offices which, at the Company's option, are appropriately equipped.
- b. The Company retains the right to limit the number of users based upon the availability of the particular service requested.
- c. Custom Calling Service may be provided on individual lines and business lines. Public and Semipublic Telephone service lines excluded.

5. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which these features are associated. Installation charges do not apply when Custom Calling Services are provided in conjunction with other equipment installations or moves. Otherwise there may be a service order charge.

	<u>Monthly Rate</u>
1. Anonymous Call Rejection	\$2.50
2. Automatic Call Back	\$2.50
3. Automatic Recall	\$2.50
4. Call Blocking Per Line	\$2.50
5. Call Forwarding	\$2.00
6. Call Forwarding/Busy	\$2.50
7. Call Forwarding/Don't Answer	\$2.50
8. Call Waiting/Cancel Call Waiting	\$2.00
9. Calling Identity on Call Waiting	\$2.50
10. Calling Name Delivery/Calling Number Delivery	\$5.00
11. Customer Originated Trace	\$5.00 each
12. Distinctive Ringing/CW	\$2.50
13. Find Me Service	\$2.50
14. One Plus Per Call Restriction	\$2.50
15. Restrict 900	\$2.50
16. Selective Call Acceptance	\$2.50
17. Selective Call Forwarding	\$2.50
18. Selective Call Rejection	\$2.50
19. Speed Calling 30	\$2.00
20. Teen Service	\$4.00
21. Telemarketing-Do Not Disturb	\$2.99
22. Three Way Calling	\$2.00
23. Warm Line	\$2.50

*Order any 4 features and get Basic Voice Mail for only 50 cents/month. (Excludes Calling Name Delivery/Calling Number Delivery and Teen Service Features.)

NameNo Plan	
Caller Number and Caller Name	\$ 5.00

ISSUED: DEC 12 2008
By: Kathy Faircloth, General Manager
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EFFECTIVE: JAN 7 - 2009

09-PLT-507-TAR (LEC)
 Approved
 Kansas Corporation Commission
 January 7, 2009
 /s/ Susan K. Duffy

- a. Calling Feature Plans (CFP) – (*Excludes* Calling Name Delivery/Calling Number Delivery and Teen Service Features.)

Any two features	\$5.00
Any three features	\$6.00
Any four features	\$7.00
Any five features	\$8.00
Any six features	\$9.00
Each additional feature over six	\$.50

P. MISCELLANEOUS EQUIPMENT AND SERVICE

1. 900 Service Access Restriction

- a. 900 Service Access Restriction is furnished to customers upon request to prevent access to the 900 network. A call will be diverted to a company-provided intercept announcement when customers dial a 900 number from a restricted line.
- b. 900 Service Access Restriction is provided in digital central offices where facilities exist and are available. This restriction service enables customers to prohibit dialing of calls to 1+900. Calls which are placed using alternate dialing patterns cannot be restricted. The customer indemnifies and saves harmless the Telephone company from any and all claims, losses or damages caused by restriction of 900 service access.
- c. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the service with which this service is associated.

	<u>Initial Monthly Rate</u>	<u>Initial Service Connection Charge</u>
Per Residence line equipped	No charge	No charge
Per Business line equipped	No charge	No charge

Q. LOCAL OPERATOR ASSISTANCE SERVICE

1. Descriptive Summary

- a. The Telephone Company furnishes local assistance by an operator whereby customers may request assistance in: dialing a local number; requesting a local person-to-person call; billing a local toll to a calling card, to a third number or collect.

ISSUED: DEC 12 2008

By: Kathy Faircloth, General Manager
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EFFECTIVE: JAN 7 - 2009

09-PLTT-507-TAR (LEC)
Approved
Kansas Corporation Commission
January 7, 2009
/s/ Susan K. Duffy

2. Regulations

- a. The rates set forth in paragraph 3 below apply to local assistance requests originating for all classes and grades of service as follows:

Dialing Calling card Station-to-Station; Operators Station-to-Station and Operators Person-to-Person.

- b. Local assistance service charges will not apply where an operator is requested to establish:

- (1) Local calls from customers whose physical or visual handicaps prevent them from dialing the call direct.
(2) Local Calls from mobile stations.

3. Rates

Description

Service Charge Rate
per message

a.	Dialing calling card Station-to-Station	\$ 2.10
b.	Operator Station-to-Station	\$.50
c.	Operator Person-to-Person	\$ 3.65
d.	Line Status Verification	\$ 2.00
e.	Busy Interrupt	\$ 3.00

R. LIFELINE SERVICE PROGRAM

(T)

1. General

The Lifeline Service Program (Lifeline) is a program designated to maintain universal service by providing a reduction in the price of certain service, as determined by the FCC, to qualifying customers.

- a. Federal - the amount of federal credit provided to eligible subscribers will be the maximum amount authorized by the FCC and will applied to qualifying service as determined by the FCC.
b. Kansas - the amount of Kansas credit provided to eligible subscribers will be the maximum amount authorized by the KCC and will be applied to qualifying service as determined by the KCC.
c. In no event shall any service rate be reduced below zero as a result of applying any Lifeline credit.

2. Initial Eligibility, Continued Re-Certification, De-Enrollment

- a. Initial and continuing eligibility for receipt of the federal and state Lifeline credit shall be the programs and income levels established by the FCC and will be provided on a "one credit per residential premise or dwelling place" basis.

(T)

ISSUED: October 24, 2016

EFFECTIVE: December 2, 2016

By: Kathy Billinger, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

17-PLTT-174-TAR
Approved
Kansas Corporation Commission
November 17, 2016
/S/ Amy L. Green

2. Initial Eligibility, Continued Re-Certification, De-Enrollment (continued)

(T)

- b. Continued re-certification of eligibility for the receipt of the federal and state Lifeline credit shall be as established by the FCC in 47 C.F.R. § 54.410(f) and amendments thereto.
- c. De-enrollment in the Lifeline program shall be as established by the FCC in 47 C.F.R. § 54.405(e).

(T)

ISSUED: October 24, 2016

EFFECTIVE: December 2, 2016

By: Kathy Billinger, General Manager
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17-PLTT-174-TAR
Approved
Kansas Corporation Commission
November 17, 2016
/S/ Amy L. Green

(T)

S. KANSAS UNIVERSAL SERVICE FUND

1. General

The Kansas Universal Service Fund (KUSF) was created in 1996 to support universal service in the State of Kansas.

K.S.A. 66-2008 states in part that every telecommunications carrier shall contribute to the KUSF on an equitable and nondiscriminatory basis, and carriers may collect from customers an amount equal to such carrier's contribution.

2. KUSF Assessment

The amount of the assessment collected from the Telephone Company's retail customers may vary, depending upon the requirements of the KUSF, and is in an amount or percentage determined by the Kansas Corporation Commission.

(T)

T. PROMOTIONAL OFFERINGS

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations. The Company will inform the Commission.

ISSUED: October 24, 2016

EFFECTIVE: December 2, 2016

By: Kathy Billinger, General Manager
Peoples Telecommunications, LLC
LaCygne, Kansas

17-PLTT-174-TAR
Approved
Kansas Corporation Commission
November 17, 2016
/S/ Amy L. Green

PART 3

**MESSAGE TELEPHONE SERVICE
WATS AND SWITCHED ACCESS
AND EMERGENCY 911
TARIFF**

Schedule of Rates
Charges and Regulations Governing Message
Toll Telephone Service, WATS and Switched Access Service,
and Emergency 911 Telecommunications Service
in all Exchanges in the State of Kansas

ISSUED: **APR 19 2002**

EFFECTIVE: **APR 23 2002**

By: Larry Sullivan, General Manager
Peoples Telecommunications, L.L.C.
LaCygne, Kansas

02-PLTT-057-CCN
Accepted for Filing
Kansas Corporation Commission
April 23, 2002
/S/ Jeffrey S. Wasaman

**VERTICAL TARIFFS
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ISSUED: **APR 19 2002**

EFFECTIVE: **APR 23 2002**

By: Larry Sullivan, General Manager
Peoples Telecommunications, L.L.C.
LaCygne, Kansas

02-PLTT-057-CCN
Accepted for Filing
Kansas Corporation Commission
April 23, 2002
/s/ Jeffrey S. Wagoner

A. MESSAGE TOLL TELEPHONE SERVICE CONCURRENCE

The Telephone Company concurs in the standard toll company rates, rules and regulations governing such communications as filed by the Southwestern Bell Telephone Company, together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or canceled.

The Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the State Corporation Commission of Kansas as it applies.

B. WATS CONCURRENCE

The Telephone Company concurs in the rates and charges governing intrastate intraLATA Wide Area Telecommunications Service, as applied by Southwestern Bell Telephone Company in the State of Kansas.

The Telephone Company will continue to concur in such Wide Area Telecommunications Service as now filed until and unless it requests and receives an order of the Commission to change in whole or in part. Should Southwestern Bell Telephone Company make any changes or amendments, Telephone Company will not automatically concur in such changes or amendments unless it requests and receives Commission approval.

C. ACCESS SERVICE CONCURRENCE

The Telephone Company concurs in the Appendix A Kansas Intrastate Access Service Tariff as filed by Blue Valley Tele-communications, Inc., and rates, rules, and regulations governing such communications services, and Blue Valley Tele-communications, Inc. General Exchange Tariff, Section 4 (Billing & Collection), all as approved by the State Corporation Commission of Kansas, together with any amendments or successive issues thereof and makes itself a party to such access tariffs until this concurrence is revoked or canceled.

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(T)

The Telephone Company hereby expressly reserves the right to cancel this statement of concurrence in whole or in part, at any time when it appears that such cancellation is in the best interest of Company, subject to the jurisdiction of the State Corporation Commission of Kansas as it applies.

D. EMERGENCY 911 TELECOMMUNICATIONS SERVICE CONCURRENCE

The Telephone Company concurs in the circuit rates of Southwestern Bell Telephone Company's Universal Emergency Number Service (911) tariffs in Docket No. 92-SWBT-143-TAR.

ISSUED: November 12, 2013

By: Kathy Billinger, General Manager
Peoples Telecommunications, L.L.C.
LaCygne, Kansas

EFFECTIVE: December 12, 2013

14-PLTT-241-TAR (LEC)
Approved
Kansas Corporation Commission
December 10, 2013
/S/ Kim Christiansen

19.5.1 B911 Service

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. B911 Interoffice Facility Rates (Per Facility)			
a. End office to PSAP Trunk	9BVIX(NR)	\$ 38.00(NR)	\$ 221.00
b. Point of Interconnection with another telephone company to PSAP Trunk	9BV2X(NR)	\$ 19.00(NR)	\$ 138.00

19.5.4 D911 Service

c. Point of Interconnection with another telephone company to PSAP Trunk	9DV2X(NR)	\$ 19.00(NR)	\$ 192.00
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19.5.5 Enhanced 911 (E911) Service

2. Facilities Rates (Per Facility)

a. End office to control office trunk	E5T(NR)	\$ 50.00(NR)	\$ 312.00
b. Control office to PSAP trunk	E5K(NR)	\$ 59.00(NR)	\$ 343.00
c. Direct trunking facility, end office to PSAP(1)	E5D(NR)	\$ 46.00(NR)	\$ 282.00
d. Loopback trunk unit (2)	E5S(NR)	\$ 14.00(NR)	\$ 220.00
e. Point of interconnection with another telephone company on Routed System, end office to control office	E5Y(NR)	\$ 25.00(NR)	\$ 229.00
f. Point of interconnection with another telephone company on Direct Trunked System	E5Z(NR)	\$ 23.00(NR)	\$ 192.00

ISSUED: APR 19 2002

EFFECTIVE: APR 23 2002

By: Larry Sullivan, General Manager
Peoples Telecommunications, L.L.C.
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02-PLTT-057-CCN
Accepted for Filing
Kansas Corporation Commission
April 23, 2002
/S/ Jeffrey S. Wassaman

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
g. Point of interconnection with another telephone company on Routed System, PSAP to another telephone company's control office	R9E1X(NR)	\$ 13.00(NR)	\$ 169.00
h. Point of interconnection with another telephone company on Routed System, control office to PSAP in another company's serving area	R9E2X(NR)	\$ 49.00(NR)	\$ 214.00

The Telephone Company will provide 911 service under contract on all other features.

ISSUED: APR 19 2002

EFFECTIVE: APR 23 2002

By: Larry Sullivan, General Manager
Peoples Telecommunications, L.L.C.
LaCygne, Kansas

02-PLTT-057-CCN
Accepted for Filing
Kansas Corporation Commission
April 23, 2002
/S/ Jeffrey S. Wagaman

LOCAL EXCHANGE TARIFF
PART 5
INTEGRATED SERVICE DIGITAL NETWORK
(ISDN)

ISSUED: APR 19 2002

EFFECTIVE: APR 23 2002

By: Larry Sullivan, General Manager
Peoples Telecommunications, L.L.C.
LaCygne, Kansas

02-PLTT-057-CCN
Accepted for Filing
Kansas Corporation Commission
April 23, 2002
/S/ Jeffrey S. Wasaman

A. GENERAL

1. ISDN is a local exchange Telecommunications Service arrangement which makes it possible to send, receive, and modify information using regular telephone lines. This service is based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same exchange access line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of a digital central office switching system, which connects Basic Rate Access (BRA) equipped lines to customers' premises.
2. ISDN BRA is an optional service arrangement that requires an access line and can be used in conjunction with a customer's residential service, or individual business line. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRA provides the customer with access to Circuit Switched Voice Services Circuit Switched Data Services.
3. An ISDN BRA arrangement obtains its capabilities from an ISDN capable Company central office switch. The ISDN BRA arrangement provides two communications channels (but using only one physical line) between the customer's premise equipment and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes. The complete ISDN BRA line is known as 2B+D.
4. The B Channel is a bi-directional channel capable of supporting digital transmission speeds of up to 64 kilobytes per second (kbps). Some serving central offices may be limited to speeds of 56kbps. ISDN interconnection to or through non-ISDN equipped central offices will be sub-rated to 56kbps per channel.
5. The customer shall subscribe to one of the following B Channel capability packages configured as indicated below:

Package (A)
Includes voice on one B Channel and a circuit-switched on the other channel.

Package (B)
Includes circuit switched data on two B Channels.

Package (C)
Includes alternate voice/circuit switched data on one B Channel and circuit switched data and the other B Channel.

Package (D)
Includes alternate voice/circuit switched data on two B Channels.
6. The D Channel is a 16kbps digital signaling channel that carries signaling and control for the B Channels.

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7. ISDN consists of central office facilities (including certain outside plant facilities) extending from the Company's switching equipment to the customer's demarcation point.
8. Each B Channel includes a single primary telephone number on a given 2B+D ISDN line, calls are routed to the appropriate terminal device based on the type of call (voice or data) presented to the ISDN line.
9. ISDN may have additional or secondary telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

B. CIRCUIT SWITCHING SERVICE DESCRIPTIONS

1. Circuit switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-switched service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64kbps B Channel. The customer may choose among the following circuit-switched features based upon application needs:
 - a. Clear Channel Capability -- A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of up to 128kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will be potentially sub-rated to 56kbps per channel.
 - b. Call Pick-Up -- This feature allows the user to answer calls directed to other stations.
 - c. Custom Calling Services -- Applicable custom calling services are available at rates and charges specified in Part 2, Section O of the Company's Local Exchange Tariff.

C. TRANSMISSION SPECIFICATIONS

1. The standard transmission parameters for an ISDN Basic Rate Access (BRA) consist of: A maximum of 38.5db loop at a 40kHz test tone terminated into a 135-ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and outside wiring (which are owned and maintained by the Company only up to and including the demarcation point).

D. CUSTOMER PREMISE EQUIPMENT AND FACILITIES

1. Compatible customer premise equipment is required to utilize ISDN. All equipment used to interface with these services is required to conform with N1-1 guidelines.
2. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of such equipment or system, or otherwise affect its use or performance.

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E. REGULATIONS

1. Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Company as stated in this Tariff.
2. ISDN is provided at the option of the Company. This service is furnished subject to central office switching capability, capability and availability of outside plant facilities, and the necessary billing capabilities.
 - a. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditures. These charges will be determined on an individual case basis.
3. The minimum billing period is one month.
4. Service charges in Section E of the Local Exchange Tariff are applicable per ISDN BRA in addition to rates and charges following.
5. One directory listing is provided without charge for each ISDN customer. Additional listings may be provided as specified in Section F of the Local Exchange Tariff.
6. Suspension of service is not allowed.
7. Up to two primary telephone numbers are provided with each ISDN line, one for each A Channel. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. Additional telephone numbers may be published in the directory at the additional listing rates as found in Section F of the Local Exchange Tariff.
8. Each ISDN BRA Access Arrangement will be counted as one line in determining the application of the Federal Communications Commissions End User Access Line Charge. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (or any other regulatory body of competent jurisdiction) in the future.
9. Basic ISDN BRA provides for one configuration of service capability package. The customer must select the desired B Channel capability package arrangement to configure the service required.
10. The Company shall not be held responsible or liable for any loss or damage resulting from error, interruption, defects, or malfunctions of the ISDN BRA service or associated equipment.

F. RATES AND CHARGES

1. The rates and charges below are for provisioning an ISDN capable access line to the customer's premise. The customer must add the desired B Channel(s) and the D Channel to configure the service necessary.

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2. Rates

ISDN BRA services will be configured as 2B+D or a single B+D.

<u>Access Facility</u>	<u>Monthly Rate</u>	<u>Installation Charges</u>		
		<u>Monthly</u>	<u>1 Year</u>	<u>2 Years</u>
ISDN Service	\$ 25.00	\$200.00	\$100.00	\$ 0.00
Circuit-Switched Voice (Per B Channel)	\$ 8.00	\$ 25.00	\$ 12.50	\$ 0.00
Circuit-Switched Data (Per B Channel)	\$ 10.00	\$ 25.00	\$ 12.50	\$ 0.00
Circuit-Switched Alternate (Voice/Data Per B Channel)	\$ 10.00	\$ 25.00	\$ 12.50	\$ 0.00

3. Usage Charges

The following usage charges will be assessed on local calls.

<u>Usage Element</u>	<u>Per Minute</u>
Circuit-Switched Voice	No Charge
Circuit-Switched Data:	
Package 1	
First 600 minutes/monthly	No Charge
Each additional minute in excess of 600 minutes	\$ 0.04
Package 2	
First 2400 minutes/monthly	\$ 18.00
Each additional minute in excess of 2400 minutes	\$ 0.02

4. Installation and activation of ISDN may be subject to rules and regulations promulgated by the Kansas Corporation Commission.

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