



# Internet Only Residential Agreement

Date: \_\_\_\_\_ Referred by: \_\_\_\_\_

Are you a Veteran?  Y  N Please provide DD 214 or comparable for \$25 one-time credit.

Name(s): \_\_\_\_\_ &/or \_\_\_\_\_  
Applicant Co-Applicant

Mailing Address: \_\_\_\_\_  
(Street Address or PO Box) City State ZIP

Address: \_\_\_\_\_

Current Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_ Paper (\$2)  Email (free)

Present Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Occupation: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Co-Applicant's Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Occupation: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Former Address: \_\_\_\_\_  
(Street Address or PO Box) City State ZIP

Former Telephone Number: \_\_\_\_\_ Disconnect Date: \_\_\_\_\_

I understand and agree that the furnished information will be used to establish this application for internet services and/or equipment. I understand that a suitable deposit may be required for service(s) and/or equipment. I understand and instruct any person, consumer reporting agency or credit card agency to compile and furnish to Peoples Telecommunications, LLC any information it has on me or the entity on whose behalf I am making this application

*Office Use Only:*  
Deposit: \_\_\_\_\_ Amt Collected: \_\_\_\_\_ Cash \_\_\_\_\_ or Check # \_\_\_\_\_ Letter of Credit: \_\_\_\_\_

In making this application the undersigned agrees to the rules and regulations of Peoples Telecommunications, LLC as set forth in the exchange tariff and to any general changes in rules, or rates for the service furnished under this application. This application becomes a contract when accepted in writing by Peoples Telecommunications, LLC.

**Per FTC Regulations:** Applicants for new service must be properly authenticated with a valid government issued photo IDs. If the applicant(s) is unable to provide photo ID in person, a notarized statement attesting to the fact that the applicant(s) has presented this identification to a notary public must be submitted with application.

Applicant's SSN: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ DL # \_\_\_\_\_ State \_\_\_\_\_ D.O.B. \_\_\_\_\_

Co-Applicant's SSN: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ DL # \_\_\_\_\_ State \_\_\_\_\_ D.O.B. \_\_\_\_\_

\_\_\_\_\_  
Applicant's Signature Date

\_\_\_\_\_  
Co-Applicant's Signature Date

\_\_\_\_\_  
Peoples Representative Date

**CPNI (Customer Proprietary Network Information):** *(See attached form)*

\_\_\_\_\_ Yes – I agree to share my CPNI information

\_\_\_\_\_ No – I do not agree to share my CPNI information

**Applicant(s) Has Received and Understands Checklist:**

\_\_\_\_\_ Applicant Initials      \_\_\_\_\_ Co-Applicant Initials



Customer Release:

The following form is presented on behalf of Peoples Telecommunications LLC and Peoples Services LLC. This form states that we have contacted the customer about the location of buried utilities in the customer's yard. The customer has informed the operator of the utility locations and releases the operator of our company or anyone contracted by our company of any liability. These utilities would be considered private water lines, sprinkler systems, septic tank, lateral lines, private electric, invisible dog fences or any line underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the Customer has a dispute, they must submit the dispute within six months of the fiber installation in order to be considered.

Customers Name: \_\_\_\_\_

Customers Signature \_\_\_\_\_

Customers Address: \_\_\_\_\_

Date: \_\_\_\_\_

## CPNI INFORMATION CHECKLIST

Due to FTC regulations, we cannot release any information over the phone without first authenticating our customer's identify. We will use the information you have provided on this form to do so.

In addition, we are unable to release any information on your account to anyone who is not an authorized party to receive such information. Any and all parties authorized to access this account must be able to provide the above information upon request.

When requesting information in person, picture ID will be required.

### **The following questions will help keep your account secure:**

Account Access Password: \_\_\_\_\_

Authorized Parties: \_\_\_\_\_

### **Pick One Response Per Question:**

#### **Level 1: Authentication Question:**

\_\_\_\_\_ What is the address of record for your account?

Answer: \_\_\_\_\_

\_\_\_\_\_ What are the last 4 numbers of your SSN?

Answer: \_\_\_\_\_

#### **Level 2: Call Detail CPNI**

\_\_\_\_\_ What is the middle name of your oldest sibling?

Answer: \_\_\_\_\_

\_\_\_\_\_ What was the name of your 1st grade teacher?

Answer

\_\_\_\_\_ What was the name of your first pet?

Answer: \_\_\_\_\_

\_\_\_\_\_ What was your first car?

Answer: \_\_\_\_\_

\_\_\_\_\_ What was your first job?

Answer: \_\_\_\_\_

\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Date

**Ask us about our new  
security and privacy service!!  
Covers every device that is connected to your  
Peoples Internet.**

Through a partnership with Nandi Security, we are proud to offer:

**Kavalan Light for only \$7.99 a month.**

- Stop companies from gathering and sharing your information
  - Protect against being baited into scams
    - Stop annoying ads
  - Protection from malicious websites
    - Saves your bandwidth
- This service is constantly being improved upon.
- Covers EVERY device in your home that is connected to your Peoples Fiber Internet
  - Access to your own statistical dashboard.

Yes! I would like to add Nandi security for added peace of mind. Sign here \_\_\_\_\_.

## **NEW CUSTOMER CHECKLIST**

Thank you for allowing Peoples to handle your internet needs. The following is a checklist of information for our new customers.

- ✓ We bill ahead for internet. Depending on the effective date of your service, your first billing may be for a period of more than 30 days. This also applies to any additional services you acquire at a future date.
- ✓ Payments are due upon receipt of billing statement. If payment is not received prior to the 15<sup>th</sup> of the month, you will receive a courtesy call. If payment is not received by the 20<sup>th</sup> of the month, a 3% late charge will be added to the account and final notice sent.
- ✓ The final notice will advise the disconnect date-this will vary from month to month. If payment is not received by 2pm that day, service will be disconnected. A \$26 reconnect fee for Internet if applicable must be collected prior to service being re-established.
- ✓ Once we reach the first day of the next month, past due charges plus current charges plus reconnect fees must be paid in order to re-establish service.
- ✓ In order to obtain information on an account, a person must be authorized to do so and will be required to provide a picture ID.
- ✓ Account info requested by phone will require pre-established password.

**IMPORTANT PRIVACY NOTICE FOR ALL  
PEOPLES TELECOMMUNICATIONS, LLC CUSTOMERS  
PLEASE READ CAREFULLY**

Federal law allows you, the consumer, to choose how we here at Peoples Telecommunications, LLC use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, such as:

- ✓ The type of service you subscribe to
- ✓ The number of telephone lines you have
- ✓ How much you use your services
- ✓ Calling and billing records

These laws were designed to protect your privacy rights, while allowing Peoples Telecommunications, LLC to meet your future telecommunication needs. Peoples Telecommunications, LLC values our customers and meeting your communication requirements, while protecting your privacy, is our main concern.

In order to meet the future needs of our customers, we may share CPNI information with other companies, including Peoples Telecommunications, LLC. We will only disclose your CPNI records for the specific intent to analyze and/ or provide products or services. This allows us greater ability to tailor the services we provide to you.

In order to use and share your CPNI records, Peoples Telecommunications, LLC must have your permission. You have the right, under federal law, to control how your CPNI records are used. Peoples Telecommunications, LLC has a responsibility to protect the confidentiality of your CPNI records.

To restrict the use of your CPNI records, you should contact us in writing at the following address or e-mail us within 30 days of receiving this notice; however, you always retain the right to restrict the use of your CPNI records. Any restriction of the use of your CPNI records will remain valid for two years or until you give written notice to the contrary.

If you decide not to let us use your CPNI records, this will not affect, in any manner, the services to which you subscribe. Regardless of your decision, we will provide another notice about your rights in two years. We thank you for your time and attention to this important matter.

PEOPLES TELECOMMUNICATIONS, LLC  
PO BOX 450  
LACYGNE, KS 66040  
(913) 757-2500

[ptl@peoplestelecom.net](mailto:ptl@peoplestelecom.net)



# Peoples Telecommunications Internet Only Agreement

Account Name: \_\_\_\_\_

**One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.**

Login name/email address: \_\_\_\_\_ @peoplestelecom.net

Password: \_\_\_\_\_

| Tier           | CBOL Pricing <sup>1</sup> | Please ✓ one |
|----------------|---------------------------|--------------|
| 100/100 Mbps   | \$115.00                  |              |
| 300/300 Mbps   | \$135.00                  |              |
| 500/500 Mbps   | \$165.00                  |              |
| 1000/1000 Mbps | \$235.00                  |              |

Peoples also offers a managed Wi-Fi mesh device that provides coverage to dead zones within the residence. You must have either a Gigacenter 844-E or 844-G. The maintenance charge for the mesh device will be an additional \$10.00 per month per device. This mesh device provides a whole home Wi-Fi experience.

\_\_\_\_\_ Yes, I am interested in whole home Wi-Fi experience

### Services:

**Service may not be available in all areas. Speeds are not guaranteed.**

Peoples may also charge you a pro-rated fee of up to \$185 for early termination of a 12-month service agreement, fee will be determined by the number of months left for agreement fulfillment. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

<sup>1</sup>Consumer Broadband Only Lines (CBOL). No landline required. 30-Day minimum. No contract required. Pricing shown is contract pricing. Installation charges waived with a 12-month commitment. Pricing subject to change with 30-days notice. Plus any applicable surcharges and taxes.





# Peoples Telecommunications Internet Only Agreement

**Please read and initial:**

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

\_\_\_\_\_ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

\_\_\_\_\_ Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

**I have read and understand the provision of this entire agreement and certify that the all information provided is current and accurate.**

\_\_\_\_\_  
Customer Printed Name

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date