



Peoples Services, LLC Business Agreement

I understand and agree that the furnished information will be used to establish this application for internet service and/or equipment. I understand that a suitable deposit may be required for service(s) and/or equipment. I understand and instruct any person, consumer reporting agency or credit card agency to compile and furnish to Peoples Telecommunications, LLC any information it has on me or the entity on whose behalf I am making this application.

Applicant's EIN OR Tax ID: _____

Printed Applicant's Name

Applicant's Signature

Date

Peoples Representative

Date



Customer Release:

The following form is presented on behalf of Peoples Telecommunications LLC and Peoples Services LLC. This form states that we have contacted the customer about the location of buried utilities in the customer's yard. The customer has informed the operator of the utility locations and releases the operator of our company or anyone contracted by our company of any liability. These utilities would be considered private water lines, sprinkler systems, septic tank, lateral lines, private electric, invisible dog fences or any line underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the Customer has a dispute, they must submit the dispute within six months of the fiber installation in order to be considered.

Customers Name: _____

Customers Signature _____

Customers Address: _____

Date: _____



Peoples Services, LLC Business Agreement

Property Access Approval³

Property Address:

Street	City	State	ZIP
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_____ I hereby give my permission to Peoples Services, LLC and its employees, duly authorized representatives, agents and contractors, to enter upon and have access at reasonable times to my property more commonly known at the above listed address for the following purposes, so that Peoples Services, LLC may:

- 1) Conduct a site visit to complete a pre-construction assessment, if needed.
- 2) Install and maintain equipment relating to the provisioning of communications services including but not limited to Internet, Television, etc.
- 3) Conduct appropriate groundwork/construction relating to the installation of services, as discussed prior to installation with property owner, which may potentially affect current landscaping.

Property Owner Information:

Property Owner Name

Mailing address of Property Owner

Property Owner Phone Number(s)

Property Owner Email Address

Property Owner Signature

Date

Property Access Approval of a Rental or Tenant Occupied Location⁴

Name of Occupant/Tenant

Occupant/Tenant Phone Number

Occupant/Tenant Email Address

Occupant/Tenant Signature

Date

³Must be completed and returned before installation begins.

⁴Must be completed and returned before installation begins for Occupant/Tenant property.



Peoples Services, LLC Business Internet Agreement

Business Name: _____

Business Contact Name: _____

Services:

- Each plan includes 5 email accounts. Additional email accounts are available at \$2.00 each.
- Priority service for trouble and installs.

Primary email address: _____ @peoplesservices.us

Password: _____

Additional email accounts:

2. Login name/email address: _____ @peoplesservices.us

3. Login name/email address: _____ @peoplesservices.us

4. Login name/email address: _____ @peoplesservices.us

5. Login name/email address: _____ @peoplesservices.us

Additional email accounts passwords: (xx@peoplesservices.us)

2. Password: _____

3. Password: _____

4. Password: _____

5. Password: _____

Installation:

Installation includes wiring, construction to premise and inside connectivity. An installation of equipment cancellation fee may be assessed if service is cancelled after 15 days and prior to expiration of Agreement. Peoples may also charge you a pro-rated fee of up to \$185 for early termination of 24-month service contract. Fee will be determined by the number of months left for agreement fulfillment. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**



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Check One	Tiers*	24-Month Agreement	Non-Agreement Pricing ¹
	50/50 Mbps	\$75.00	
	100/100 Mbps	\$95.00	
	200/200 Mbps	\$105.00	
	500/500 Mbps	\$135.00	
	1000/1000 Mbps	\$205.00	
<i>*Megabits per Second = Mbps, download speeds listed first/upload listed second. Speeds are not guaranteed.</i>			
Installation Charges:			
Battery Backup:			

Business Maintenance Agreement

Peoples’ maintenance agreement covers wiring, fittings, splitters and ONT replacement in case of damage (current cost to replace is \$340). Fee includes any troubleshooting and isolation of problems with any Peoples Services’ provided equipment including any labor or replacement charges and any trip fees associated for \$11.50 per month^[2].

While Peoples highly recommends that you purchase a maintenance plan, this is optional. Even without a maintenance plan Peoples will help and assist you, however, you will be charged equipment, labor, trip charges, etc.

Yes, I accept the Maintenance Agreement **No, I decline the Maintenance Agreement**

¹ Prices subject to change with 30-days notice. Additional fees for installation and equipment may apply.

^[2] Pricing subject to change with 30-days notice.



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Customer System Requirements:

System Type: VISTA SERVICE PACK MAC WINDOWS 7/ 8/8.1 WINX(10)
 Other _____

Customer has Wireless LAN or Ethernet Card Yes No

Virus Protection Installed: Yes No

_____ File and Print Sharing Off – If you are NOT using a router, File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

Print Name _____ Date _____

Signature _____ Date _____