



Residential Agreement-24 month

Own¹ Rent/Lease² Are you a veteran? Y N Provide DD214 or comparable for \$25 one-time credit.

Referred By: _____

Date: _____

Name(s): _____ &/or _____
Applicant Co-Applicant

Service Address: _____
Street City State ZIP

Billing Address: _____
Street or PO Box City State ZIP

Contact Phone #: _____ Alternate Contact Phone #: _____

Co-Applicant's Phone #: _____ Alternative Contact Phone #: _____

Email Address: _____ Paper (\$2) Y Email (free)³ Y

Present Employer: _____ Address: _____

Occupation: _____ Work Phone: _____ Cell Phone: _____

Co-Applicant's Employer: _____ Address: _____

Occupation: _____ Work Phone: _____ Cell Phone: _____

Office Use Only:

Deposit Req?: _____ Amt Collected: _____ Cash _____ or Check # _____ Letter of Credit: _____

Drop Required? _____ Drop Fee Waived? _____ Drop Fee Collected: \$ _____ Property Access Approval Received? _____ Y _____ N

Owner Addendum Needed: Y N If Yes -- Owner Addendum Received: Y _____ N

Internal: email spreadsheet updated?

¹Owner Access Approval Required.

²Addendum for Property Access Approval of a Rental or Tenant Occupied Location required.

³If Email bill is selected no hardcopy will be mailed unless specifically requested.



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Residential Maintenance Agreement

Peoples' maintenance agreement covers wiring, fittings, splitters and ONT replacement in case of damage (current cost to replace is \$340). Fee includes any troubleshooting and isolation of problems with any Peoples Services' provided equipment including any labor or replacement charges and any trip fees associated for \$9.50 per month^[2].

While Peoples highly recommends that you purchase a maintenance plan, this is optional. Even without a maintenance plan Peoples will help and assist you, however, you will be charged equipment, labor, trip charges, etc.

Yes, I accept the Maintenance Agreement **No, I decline Maintenance Agreement.**

I understand and agree that the furnished information will be used to establish this application for internet services and/or equipment. I understand that a suitable deposit may be required for service(s) and/or equipment. I understand and instruct any person, consumer reporting agency or credit card agency to compile and furnish to Peoples Services, LLC any information it has on me or the entity on whose behalf I am making this application. This application becomes a contract when accepted in writing by Peoples Services, LLC.

Applicant's SSN: _____ - _____ - _____ DL # _____ State _____ D.O.B. _____

Applicant's Printed Name

Applicant's Signature

Date

Optional:

Co-Applicant's SSN: _____ - _____ - _____ DL # _____ State _____ D.O.B. _____

Co-Applicant's Printed Name

Co-Applicant's Signature

Date

^[2] Pricing subject to change with 30-days notice.



Customer Release:

The following form is presented on behalf of Peoples Telecommunications LLC and Peoples Services LLC. This form states that we have contacted the customer about the location of buried utilities in the customer's yard. The customer has informed the operator of the utility locations and releases the operator of our company or anyone contracted by our company of any liability. These utilities would be considered private water lines, sprinkler systems, septic tank, lateral lines, private electric, invisible dog fences or any line underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the Customer has a dispute, they must submit the dispute within six months of the fiber installation in order to be considered.

Customers Name: _____

Customers Signature _____

Customers Address: _____

Date: _____



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Property Access Approval⁴

Property Address:

Street	City	State	ZIP
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_____ I hereby give my permission to Peoples Services, LLC and its employees, duly authorized representatives, agents and contractors, to enter upon and have access at reasonable times to my property more commonly known at the above listed address for the following purposes, so that Peoples Services, LLC may:

- 1) Conduct a site visit to complete a pre-construction assessment, if needed.
- 2) Install and maintain equipment relating to the provisioning of communications services related to Peoples' Internet.
- 3) Conduct appropriate groundwork/construction relating to the installation of services, as discussed prior to installation with property owner, which may potentially affect current landscaping.

Property Owner Information:

Property Owner Name

Mailing address of Property Owner

Property Owner Phone Number(s)

Property Owner Email Address

Property Owner Signature

Date

Property Access Approval of a Rental or Tenant Occupied Location⁵

Name of Occupant/Tenant

Occupant/Tenant Phone Number

Occupant/Tenant Email Address

Occupant/Tenant Signature

Date

⁴Must be completed and returned before installation begins.

⁵Must be completed and returned before installation begins for Occupant/Tenant property.



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Account Name: _____

One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.

Login name/email address: _____ @peopleservices.us

Password: _____

(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second).

Tiers	24-Month Agreement	Please ✓ one
50/50 Mbps	\$65.00	
100/100 Mbps	\$85.00	
200/200 Mbps	\$95.00	
500/500 Mbps	\$125.00	
1000/1000 Mbps	\$195.00	

Peoples also offers a managed Wi-Fi mesh device that provides coverage to dead zones within the residence. You must have either a Gigacenter 844-E or 844-G. The maintenance charge for the mesh device will be an additional \$10.00 per month per device. This mesh device provides a whole home Wi-Fi experience.

_____ **Yes, I am interested in whole home Wi-Fi experience**

Services:

Service may not be available in all areas. Speeds are not guaranteed.

Peoples may also charge you a pro-rated fee of up to \$185 for early termination of a 24-month service agreement, fee will be determined by the number of months left for agreement fulfillment. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**



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Please read and initial:

_____Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

_____Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.

Customer Printed Name

Signature of Customer

Date