



# Business Service Application

Date: \_\_\_\_\_

<b>Service(s) Requested<sup>1</sup>:</b> _____ <b>Business Phone</b> _____ <b>Internet</b> _____
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Business Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_  
(Street Address or PO Box) City State ZIP

Service Location \_\_\_\_\_  
(Street Address or PO Box) City State ZIP

Contact Number: \_\_\_\_\_ Contact Fax: \_\_\_\_\_

Contact Email Address: \_\_\_\_\_ Paper (\$2)\_\_\_Y Email (free)\_\_\_Y

Three Credit References with contact information:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Persons Authorized to Request Information or Make Changes to Account:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

<b>Office Use Only:</b> Deposit: _____ Amt Collected: _____ Cash _____ or Check # _____ Letter of Credit: _____
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<sup>1</sup> Internet Services are provided through Peoples Services, LLC (Peoples Telecommunications, LLC's subsidiary)



## Business Service Application

I understand and agree that the furnished information will be used to establish this application for telephone or television services and/or equipment. I understand that a suitable deposit may be required for service(s) and/or equipment. I understand and instruct any person, consumer reporting agency or credit card agency to compile and furnish to Peoples Telecommunications, LLC any information it has on me or the entity on whose behalf I am making this application.

In making this application the undersigned agrees to the rules and regulations of Peoples Telecommunications, LLC as set forth in the exchange tariff and to any general changes in rules, or rates for the service furnished under this application. This application becomes a contract when accepted in writing by Peoples Telecommunications, LLC.

**Per FTC Regulations:** Applicants for new service must be properly authenticated with a valid government issued photo IDs. If the applicant(s) is unable to provide photo ID in person, a notarized statement attesting to the fact that the applicant(s) has presented this identification to a notary public must be submitted with application.

Applicant's EIN OR Tax ID: \_\_\_\_\_

\_\_\_\_\_  
Applicant's Signature Date

\_\_\_\_\_  
Peoples Representative Date

**Applicant(s) Has Received and Understands Checklist:**

\_\_\_\_\_ Applicant Initials



Customer Release:

The following form is presented on behalf of Peoples Telecommunications LLC and Peoples Services LLC. This form states that we have contacted the customer about the location of buried utilities in the customer's yard. The customer has informed the operator of the utility locations and releases the operator of our company or anyone contracted by our company of any liability. These utilities would be considered private water lines, sprinkler systems, septic tank, lateral lines, private electric, invisible dog fences or any line underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the Customer has a dispute, they must submit the dispute within six months of the fiber installation in order to be considered.

Customers Name: \_\_\_\_\_

Customers Signature \_\_\_\_\_

Customers Address: \_\_\_\_\_

Date: \_\_\_\_\_



# Business Service Application

## CPNI INFORMATION CHECKLIST

Due to FTC regulations, we cannot release any information over the phone without first authenticating our customer's identify. We will use the information you have provided on this form to do so.

In addition, we are unable to release any information on your account to anyone who is not an authorized party to receive such information. Any and all parties authorized to access this account must be able to provide the above information upon request.

When requesting information in person, picture ID will be required.

### **The following questions will help keep your account secure:**

Account Access Password: \_\_\_\_\_

Authorized Parties: \_\_\_\_\_  
\_\_\_\_\_

### **Pick One Response Per Question:**

#### **Level 1: Authentication Question:**

\_\_\_\_\_ What is the address of record for your account?  
Answer: \_\_\_\_\_

\_\_\_\_\_ What are the last 4 numbers of your EIN or Tax ID?  
Answer: \_\_\_\_\_

\_\_\_\_\_  
Applicant's Signature Date

## Business Service Application

### NEW CUSTOMER CHECKLIST

Thank you for allowing Peoples to handle your telecommunication needs. The following is a checklist of information for our new customers.

- ✓ If you have chosen a long distance carrier other than Peoples Telecommunications, you will need to contact them directly to activate your service and set up an account. You will receive a separate billing from the long distance carrier. Calls outside of the 48 contiguous states may vary from the standard calling plans. Please call ahead for rates.
- ✓ There will be a one time connect charge of \$26 on your first bill per phone line. Any jack installation &/or wiring will be billed as additional charges.
- ✓ We bill ahead for basic service and Internet-we bill a month behind for toll charges. Depending on the effective date of your service, your first billing may be for a period of more than 30 days. This also applies to any additional services you acquire at a future date.
- ✓ Payments are due upon receipt of billing statement. If payment is not received prior to the 15<sup>th</sup> of the month, you will receive a courtesy call. If payment is not received by the 20<sup>th</sup> of the month, a 3% late charge will be added to the account and final notice sent.
- ✓ The final notice will advise the disconnect date-this will vary from month to month. If payment is not received by 2pm that day, service will be disconnected. A \$26 reconnect fee for the phone and a \$26 reconnect fee for Internet if applicable must be collected prior to service being re-established.
- ✓ Once we reach the first day of the next month, past due charges plus current charges plus reconnect fees must be paid in order to re-establish service.
- ✓ In order to obtain information on an account, a person must be authorized to do so and will be required to provide a picture ID.
- ✓ Account info requested by phone will require pre-established password.



## Business Service Application

### **IMPORTANT PRIVACY NOTICE FOR ALL PEOPLES TELECOMMUNICATIONS, LLC CUSTOMERS PLEASE READ CAREFULLY**

Federal law allows you, the consumer, to choose how we here at Peoples Telecommunications, LLC use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, such as:

- ✓ The type of service you subscribe to
- ✓ The number of telephone lines you have
- ✓ How much you use your services
- ✓ Calling and billing records

These laws were designed to protect your privacy rights, while allowing Peoples Telecommunications, LLC to meet your future telecommunication needs. Peoples Telecommunications, LLC values our customers and meeting your communication requirements, while protecting your privacy, is our main concern.

In order to meet the future needs of our customers, we may share CPNI information with other companies, including Peoples Telecommunications, LLC. We will only disclose your CPNI records for the specific intent to analyze and/ or provide products or services. This allows us greater ability to tailor the services we provide to you.

In order to use and share your CPNI records, Peoples Telecommunications, LLC must have your permission. You have the right, under federal law, to control how your CPNI records are used. Peoples Telecommunications, LLC has a responsibility to protect the confidentiality of your CPNI records.

To restrict the use of your CPNI records, you should contact us in writing at the following address or e-mail us within 30 days of receiving this notice; however, you always retain the right to restrict the use of your CPNI records. Any restriction of the use of your CPNI records will remain valid for two years or until you give written notice to the contrary.

If you decide not to let us use your CPNI records, this will not affect, in any manner, the services to which you subscribe. Regardless of your decision, we will provide another notice about your rights in two years. We thank you for your time and attention to this important matter.

PEOPLES TELECOMMUNICATIONS, LLC  
PO BOX 450  
LACYGNE, KS 66040  
913.757.2500  
[ptl@peoplestelecom.net](mailto:ptl@peoplestelecom.net)



# Peoples Telecommunications Business Internet Only Agreement

Date \_\_\_\_\_

Name \_\_\_\_\_ Contact Phone #: (\_\_\_\_) \_\_\_\_\_

### Services:

- Each plan includes 5 email accounts. Additional email account \$2.00 each.
- Priority service for trouble and installs.

*Five free email accounts are included with your service. If you wish to activate these account, please complete the login name and password fields above and below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.*

Login name/email address: \_\_\_\_\_ @peoplestelecom.net

Password (1) \_\_\_\_\_

### Additional email accounts:

(2) \_\_\_\_\_ (3) \_\_\_\_\_

(4) \_\_\_\_\_ (5) \_\_\_\_\_

Additional email accounts **passwords:** (xx@peoplestelecom.net)

(2) \_\_\_\_\_ (3) \_\_\_\_\_

(4) \_\_\_\_\_ (5) \_\_\_\_\_

Authorized Contact(s) on Account: \_\_\_\_\_  
\_\_\_\_\_

Technical Contact: \_\_\_\_\_ TN: (\_\_\_\_) \_\_\_\_\_ Email \_\_\_\_\_

Billing Address: Street \_\_\_\_\_ P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Tier	12-Month Pricing <sup>1</sup>	Please Check One
100/100 Mbps	\$125.00	
300/300 Mbps	\$145.00	
500/500 Mbps	\$175.00	
1000/1000 Mbps	\$245.00	

*(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second).*

Service may not be available in all areas. Speeds are not guaranteed.

**FREE INSTALLATION** with 12-month Agreement. Installation includes wiring and programming to telephone network interface and inside connectivity to a Single PC. A broken Agreement fee of \$185.00 may be assessed if service is cancelled after 15 days and prior to expiration of Agreement. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service.

\_\_\_\_\_  
<sup>1</sup>12-month contract. Plus any applicable surcharges and taxes.



# Peoples Telecommunications Business Internet Only Agreement

Routers:

**Wireless** routers may be purchased through Peoples.<sup>2</sup> While we highly recommend that you purchase your router from us you may use your own compatible router. Routers must be TR069 compatible. Customer owned routers not purchased through Peoples may limit our ability to troubleshoot any issues. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

**Customer System Requirements:**

System Type:  VISTA SERVICE PACK  MAC  WINDOWS 7/ 8/8.1  WINX(10)

Other \_\_\_\_\_

**Customer has Wireless LAN or Ethernet Card**  Yes  No **Virus Protection Installed:**  Yes  No

\_\_\_\_\_ File and Print Sharing Off – If you are NOT using a router, File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

\_\_\_\_\_ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

\_\_\_\_\_ **I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.**

\_\_\_\_\_ **I HAVE READ AND RECEIVED A COPY OF PEOPLES SERVICES, LLC d/b/a PEOPLES INTERNET’S ACCEPTABLE USE POLICY.**

\_\_\_\_\_  
Printed Name Date

\_\_\_\_\_  
Signature of Customer Date

Witnessed by: \_\_\_\_\_  
Peoples’ Representative Date

2 Routers purchased through Peoples are eligible for router maintenance plans starting at \$3.99. Ask for more details.