



# Peoples Telecommunications Business DSL Agreement

Date \_\_\_\_\_

Name \_\_\_\_\_ Contact Phone #: (\_\_\_\_) \_\_\_\_\_

### **Services:**

- Each plan includes 5 email accounts. Additional email account \$2.00 each.
- Priority service for trouble and installs.

*Five free email accounts are included with your service. If you wish to activate these account, please complete the login name and password fields above and below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.*

Login name/email address: \_\_\_\_\_ @peoplestelecom.net

Password (1) \_\_\_\_\_

### **Additional email accounts:**

(2) \_\_\_\_\_ (3) \_\_\_\_\_

(4) \_\_\_\_\_ (5) \_\_\_\_\_

Additional email accounts **passwords:** (xx@peoplestelecom.net)

(2) \_\_\_\_\_ (3) \_\_\_\_\_

(4) \_\_\_\_\_ (5) \_\_\_\_\_

Authorized Contact(s) on Account: \_\_\_\_\_

Technical Contact: \_\_\_\_\_ TN: (\_\_\_\_) \_\_\_\_\_ Email \_\_\_\_\_

Billing Address: Street \_\_\_\_\_ P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Tier	12-Month Pricing <sup>1</sup>	No Contract Pricing <sup>2</sup>
10/3 Mbps	\$65.00	
25/5 Mbps	\$75.00	

*(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second).*

Service may not be available in all areas. Basic Phone service required and above pricing does not include telephone charges. Service is DSL. Speeds are not guaranteed.

**FREE INSTALLATION** with 12-month Agreement. Installation includes wiring and programming to telephone network interface and inside connectivity to a Single PC. A broken Agreement fee of \$185.00 may be assessed if service is cancelled after 15 days and prior to expiration of Agreement. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service.

<sup>1</sup>Must have landline. 12-month contract. Plus any applicable surcharges and taxes.

<sup>2</sup>Must have landline. No contract required. Pricing subject to change with 30-days notice. Plus any applicable surcharges and taxes.



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Routers:

Wireless routers may be purchased through Peoples.<sup>3</sup> While we highly recommend that you purchase your router from us you may use your own compatible router. Routers must be TR069 compatible. Customer owned routers not purchased through Peoples may limit our ability to troubleshoot any issues. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

**Customer System Requirements:**

System Type:  VISTA SERVICE PACK  MAC  WINDOWS 7/ 8/8.1  WINX(10)

Other \_\_\_\_\_

**Customer has Wireless LAN or Ethernet Card**  Yes  No **Virus Protection Installed:**  Yes  No

\_\_\_\_\_ File and Print Sharing Off – If you are NOT using a router, File and print sharing should be turned off on your computer. If they are turned on, there is a greater potential that other users on the internet could access your computer system and/or files. By initialing here, you state your understanding and take full responsibility for any and all damage to your computer system and/or files should you leave the file and print sharing turned on.

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

\_\_\_\_\_ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

\_\_\_\_\_ **I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.**

\_\_\_\_\_ **I HAVE READ AND RECEIVED A COPY OF PEOPLES SERVICES, LLC d/b/a PEOPLES INTERNET’S ACCEPTABLE USE POLICY.**

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date

Witnessed by: \_\_\_\_\_  
Peoples’ Representative

\_\_\_\_\_  
Date

<sup>3</sup> Routers purchased through Peoples are eligible for router maintenance plans starting at \$3.99. Ask for more details.