



Residential Service 12 Month Agreement PHONE & INTERNET

Date: _____

Service(s) Requested:¹ _____ **Home Phone** _____ **Internet**

Are you a Veteran? ___Y ___N Please provide DD 214 or comparable for \$25 one-time credit.

Referred By: _____

Name(s): _____ &/or _____
Applicant Co-Applicant

Mailing Address: _____
(Street Address or PO Box) City State ZIP

Current Phone Number: _____

Address: _____

Email Address: _____ Paper ___Y Email (free) ___Y

Present Employer: _____ DOB: _____

DL Number: _____ Work Phone: _____ Cell Phone: _____

Basic Phone Price: Begins at \$40.00 Appx After Taxes

Peoples Telecommunications
PO Box 450
208 N. Broadway Street
LaCygne, Ks 66040

(913) 757-2500 ext. 3
www.peoplestelecom.net

Home Phone

Directory Listing: _____ Yes _____ No (\$1.05 Per Month for Nonpublished Numbers)

Directory Name: _____

Address included? _____ Yes _____ No _____ Mailing Address _____ or Street Address

Please check one of the following options **ONLY if your number is to be a Nonpublished number:**

___ **I agree** to let Peoples provide my name and address to toll carriers for the purpose of billing calling card, collect or third-party calls to me. I understand that the toll carrier is restricted from using this information for any other purpose.

___ **I do not agree** to let Peoples provide my name and address to toll carriers for the purpose of billing calling card, collect or third-party calls to me. I understand that this will restrict me from making any calling card calls or from receiving collect calls or having third party calls billed to my number.

_____ **Applicant's Signature** **Date**

_____ **Co-Applicant's Signature** **Date**

Maintenance Wiring Options: *(Please choose one)*

_____ **Option #1:** \$1.95 per month-No trip charge or wiring charge is wirer was installed by Peoples Telecommunications LLC

_____ **Decline Maintenance Option:** Could result in \$40.00 trip charge and additional wiring charges.

CUSTOM CALLING SERVICES FOR YOUR PHONE:

1. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which these features are associated. Installation charges do not apply when Custom Calling Services are provided in conjunction with other equipment installations or moves. Otherwise, there may be a service order charge.

		<u>Monthly Rate</u>
1.	Anonymous Call Rejection	\$2.50
2.	Automatic Call Back	\$2.50
3.	Automatic Recall	\$2.50
4.	Call Blocking Per Line	\$2.50
5.	Call Forwarding	\$2.00
6.	Call Forwarding/Busy	\$2.50
7.	Call Forwarding/Don't Answer	\$2.50
8.	Call Waiting/Cancel Call Waiting	\$2.00
9.	Calling Identity on Call Waiting	\$2.50
10.	Calling Name Delivery/Calling Number Delivery	\$5.00
11.	Customer Originated Trace	\$5.00 each
12.	Distinctive Ringing/CW	\$2.50
13.	Find Me Service	\$2.50
14.	One Plus Per Call Restriction	\$2.50
15.	Restrict 900	\$2.50
16.	Selective Call Acceptance	\$2.50
17.	Selective Call Forwarding	\$2.50
18.	Selective Call Rejection	\$2.50
19.	Speed Calling 30	\$2.00
20.	Teen Service	\$4.00
21.	Telemarketing-Do Not Disturb	\$2.99
22.	Three Way Calling	\$2.00
23.	Warm Line	\$2.50

*Order any 4 features and get Basic Voice Mail for only 50 cents/month. (Excludes Calling Name Delivery/Calling Number Delivery and Teen Service Features.)

NameNo Plan

Caller Number and Caller Name \$ 5.00

a. Calling Feature Plans (CFP) – (Excludes Calling Name Delivery/Calling Number Delivery and Teen Service Features.)

Any two features	\$5.00
Any three features	\$6.00
Any four features	\$7.00
Any five features	\$8.00
Any six features	\$9.00
Each additional feature over six	\$.50

PEOPLES LONG DISTANCE CALLING PLANS

Basic Phone Price: Begins at \$40.00 Appx After Taxes

	Peoples Budget Toll	“Pay As You Go”	\$5.00 for 30 Minutes	
	Basic Rate Plan	No MRC	11¢ Per Minute	In State or Out of State
	\$5.95	MRC	4¢ Per Minute	In State or Out of State
	\$19.95	MRC	“Unlimited Long-Distance” ²	Residential Unlimited ³
	\$30.00	MRC	Unlimited Long-Distance Bundle	Residential Unlimited

MRC – monthly recurring charge.

Unlimited Long-Distance Bundle includes the following features: Call Waiting, Caller ID, Call Forward Busy, Speed Dial, 3-Way Calling, and Basic Voice Mail.

CARRIER FREEZE AUTHORIZATION

- ✓ I hereby request & authorize Peoples Telecommunications, LLC to freeze my INTRALATA & INTERLATA service to PEOPLES TELECOMMUNICATIONS LONG DISTANCE.
- ✓ I understand that I will not be able to change my carrier selection unless I lift the freeze.
- ✓ I understand that there is not a fee to initiate this freeze.
- ✓ **I do understand that there will be a \$31.50 total charge to switch long distance carriers.**

Applicant’s Signature

Date

OR

Local Service Only (TOLL DENY): Please read and sign **ONLY if another plan is not already selected above.**

Local Service Only means **NO Long Distance**, 3rd party calls & all collect calls coming in will be blocked. You may receive long distance inbound calls.

Applicant’s Signature

Date

Co-Applicant’s Signature

Date

² **“Unlimited Long Distance” Services** -- The monthly recurring charge will entitle the customer to unlimited direct dialed station interstate and intrastate long distances calls for residential voice only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, call forwarding, three-way calling, resale, telemarketing or other non-residential uses, Peoples may immediately suspend, restrict or cancel the customer’s service without prior notice and assess an additional \$20 monthly recurring charge for each month in which such usage occurred. Incidental internet and other data usage is permitted, provided however, that any usage in excess of 5,000 minutes per month shall be presumed to be not consistent with residential voice applications and shall be subject to the conditions stated above.

³ Limited to one residential line only.

CPNI INFORMATION CHECKLIST

Due to FTC regulations, we cannot release any information over the phone without first authenticating our customers identify. We will use the information you have provided on this form to do so.

In addition, we are unable to release any information on your account to anyone who is not an authorized party to receive such information. Any and all parties authorized to access this account must be able to provide the above information upon request.

When requesting information in person, picture ID will be required.

The following questions will help keep your account secure:

Account Access Password: _____

Authorized Parties: _____

Pick One Question on each level Question:

Level 1: Authentication Question:

_____ What is the address of record for your account?

Answer: _____

_____ What are the last 4 numbers of your SSN?

Answer: _____

Level 2: Call Detail CPNI

_____ What is the middle name of your oldest sibling?

Answer: _____

_____ What was the name of your 1st grade teacher?

Answer

_____ What was the name of your first pet?

Answer: _____

_____ What was your first car?

Answer: _____

_____ What was your first job?

Answer: _____

Applicant's Signature

Date

CPNI (Customer Proprietary Network Information): *(See attached form)*

_____ Yes – I agree to share my CPNI information

_____ No – I do not agree to share my CPNI information

**IMPORTANT PRIVACY NOTICE FOR ALL
PEOPLES TELECOMMUNICATIONS, LLC CUSTOMERS
PLEASE READ CAREFULLY**

Federal law allows you, the consumer, to choose how we here at Peoples Telecommunications, LLC use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, such as:

- ✓ The type of service you subscribe to
- ✓ The number of telephone lines you have
- ✓ How much you use your services
- ✓ Calling and billing records

These laws were designed to protect your privacy rights, while allowing Peoples Telecommunications, LLC to meet your future telecommunication needs. Peoples Telecommunications, LLC values our customers and meeting your communication requirements, while protecting your privacy, is our main concern.

In order to meet the future needs of our customers, we may share CPNI information with other companies, including Peoples Telecommunications, LLC. We will only disclose your CPNI records for the specific intent to analyze and/ or provide products or services. This allows us greater ability to tailor the services we provide to you.

In order to use and share your CPNI records, Peoples Telecommunications, LLC must have your permission. You have the right, under federal law, to control how your CPNI records are used. Peoples Telecommunications, LLC has a responsibility to protect the confidentiality of your CPNI records.

To restrict the use of your CPNI records, you should contact us in writing at the following address or e-mail us within 30 days of receiving this notice; however, you always retain the right to restrict the use of your CPNI records. Any restriction of the use of your CPNI records will remain valid for two years or until you give written notice to the contrary.

If you decide not to let us use your CPNI records, this will not affect, in any manner, the services to which you subscribe. Regardless of your decision, we will provide another notice about your rights in two years. We thank you for your time and attention to this important matter.

PEOPLES TELECOMMUNICATIONS, LLC
PO BOX 450
LACYGNE, KS 66040

Peoples Router Option



Standard Option

- **GigaSpire U4 (Standard Option):**
 - **Key Features:** Dual-band Wi-Fi 6, best suited for average homes or apartments with fewer devices. Provides reliable coverage for typical internet activities like streaming, online shopping, and video calls.
 - Our standard router works great in smaller spaces with fewer devices. If you primarily stream on one or two TVs and use the internet on your phone or laptop, this will give you solid coverage and reliability.

Lease _____ \$9.50+tax a month

Purchase _____ \$135.00 + tax



- **GigaSpire U6X (Premium Option):**
 - **Key Features:** Dual-band Wi-Fi 6 with modular upgrades for future technology, higher throughput for faster internet speeds, and better coverage for larger homes or homes with multiple devices. Designed to handle more demanding activities, like 4K streaming and smart home devices.
 - The premium router is perfect for larger homes or families with many connected devices. It offers greater coverage, especially if you have multiple floors or smart devices. If you're a heavy internet user, streaming in 4K or have a smart home setup, this router will provide a more seamless and future-ready experience.

Lease _____ \$16.50 + tax per month

Purchase _____ \$325.00+tax



Peoples Telecommunications Internet w/ Phone Agreement

Date _____

Name _____ Contact Phone #: (____) _____

One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.

Login name/email address: _____ @peoplestelecom.net

Password: _____

Tier	12-Month Pricing ¹	Please <input type="checkbox"/> one
50/50 Mbps	\$65.00	
100/100 Mbps	\$85.00	
200/200 Mbps	\$95.00	
500/500 Mbps	\$125.00	
1000/1000 Mbps	\$195.00	

Basic Phone service required and price is NOT included in the above pricing. Basic Phone Price: Begins at \$40.00 Appx After Taxes ADD THIS PRICE TO ABOVE PRICING.

FREE INSTALLATION with 12-month Agreement. Installation includes wiring and programming to telephone network interface and inside connectivity to a Single PC. **A broken Agreement fee of \$185.00** may be assessed if service is canceled after 15 days and prior to expiration of Agreement. Wiring charges may be assessed if service is canceled before the expiration of Agreement. Other charges and fees may be applicable for change of service.

Routers:

Wireless routers may be purchased through Peoples.² While we highly recommend that you purchase your router from us you may use your own compatible router. Routers must be TR069 compatible. Customer owned routers not purchased through Peoples may limit our ability to troubleshoot any issues. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

Peoples also offers a managed **Wi-Fi Mesh Device** that provides coverage to dead zones within the residence. You must have either a Gigacenter 844-E or 844-G. The maintenance charge for the mesh device will be an additional \$10.00 per month per device. This mesh device provides a whole home Wi-Fi experience.

_____ Yes, I would like to lease a mesh device.

Peoples Telecommunications Internet w/ Phone Agreement

Please read and initial:

_____ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

_____ Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

I have read and understand the provision of this entire agreement and certify that the all information provided is current and accurate.

Signature of Customer

Date

NEW CUSTOMER

Thank you for allowing Peoples to handle your telecommunication needs. The following is a checklist of information for our new customers.

- ✓ If you have chosen a long-distance carrier other than Peoples Telecommunications, you will need to contact them directly to activate your service and set up an account. You will receive a separate billing from the long-distance carrier. Calls outside of the 48 contiguous states may vary from the standard calling plans. Please call ahead for rates.
- ✓ There will be a one-time connect charge of \$26 on your first bill per phone line. Any jack installation &/ or wiring will be billed as additional charges.
- ✓ We bill ahead for basic service and Internet-we bill a month behind for toll charges. Depending on the effective date of your service, your first billing may be for a period of more than 30 days. This also applies to any additional services you acquire at a future date.
- ✓ Payments are due upon receipt of billing statement. If payment is not received prior to the 15th of the month, you will receive a courtesy call. If payment is not received by the 20th of the month, a 3% late charge will be added to the account and final notice sent.
- ✓ The final notice will advise the disconnect date-this will vary from month to month. If payment is not received by 2pm that day, service will be disconnected. A \$26 reconnect fee for the phone and a \$26 reconnect fee for Internet if applicable must be collected prior to service being re-established.
- ✓ Once we reach the first day of the next month, past due charges plus current charges plus reconnect fees must be paid in order to re-establish service.
- ✓ In order to obtain information on an account, a person must be authorized to do so and will be required to provide a picture ID.

PEOPLES TELECOMMUNICATIONS, LLC. RESIDENTIAL BROADBAND LABELS

Broadband Facts	
Peoples Telecommunications LLC	
50/50 RESIDENTIAL	
Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 75.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles	
0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	50 Mbps
Typical upload speed	50 Mbps
Typical latency	8
Data Included	Unlimited
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy	
visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F00043106945050PEOLC1024RR	

Broadband Facts	
Peoples Telecommunications LLC	
100/100 RESIDENTIAL	
Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 95.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles	
0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	100 Mbps
Typical upload speed	100 Mbps
Typical latency	8
Data Included	Unlimited
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy	
visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F0004310694100PEOLC1024RR	

Broadband Facts	
Peoples Telecommunications LLC	
200/200 RESIDENTIAL	
Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 105.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles	
0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	200 Mbps
Typical upload speed	200 Mbps
Typical latency	8
Data Included	Unlimited
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy	
visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F0004310694200PEOLC1024RR	

PEOPLES TELECOMMUNICATIONS, LLC. RESIDENTIAL BROADBAND LABELS

Broadband Facts	
Peoples Telecommunications LLC	
500/500 RESIDENTIAL	
Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 135.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles	
0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	500 Mbps
Typical upload speed	500 Mbps
Typical latency	8
Data Included	Unlimited
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy	
visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F0004310694500PEOPLC1024RR	

Broadband Facts	
Peoples Telecommunications LLC	
1GIG/1GIG RESIDENTIAL	
Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 205.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles	
0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	1000 Mbps
Typical upload speed	1000 Mbps
Typical latency	8
Data Included	Unlimited
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
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