



# Internet Only 12 Month Residential Agreement

Date: \_\_\_\_\_ Referred by: \_\_\_\_\_

Are you a Veteran?  Y  N Please provide DD 214 or comparable for \$25 one-time credit.

Name(s): \_\_\_\_\_ &/or \_\_\_\_\_  
Applicant Co-Applicant

Mailing Address: \_\_\_\_\_  
(Street Address or PO Box) City State ZIP

Service Address: \_\_\_\_\_

Current Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_ Paper  Email (free)

Present Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Occupation: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Co-Applicant's Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Occupation: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

### NEW CUSTOMER CHECKLIST

Thank you for allowing Peoples to handle your internet needs. The following is a checklist of information for our new customers.

- ✓ We bill ahead for internet. Depending on the effective date of your service, your first billing may be for a period of more than 30 days. This also applies to any additional services you acquire at a future date.
- ✓ Payments are due upon receipt of billing statement. If payment is not received prior to the 15<sup>th</sup> of the month, you will receive a courtesy call. If payment is not received by the 20<sup>th</sup> of the month, a 3% late charge will be added to the account and final notice sent.
- ✓ The final notice will advise the disconnect date-this will vary from month to month. If payment is not received by 2pm that day, service will be disconnected. A \$26 reconnect fee for Internet if applicable must be collected prior to service being re-established.
- ✓ Once we reach the first day of the next month, past due charges plus current charges plus reconnect fees must be paid in order to re-establish service.
- ✓ In order to obtain information on an account, a person must be authorized to do so and will be required to provide a picture ID.
- ✓ Account info requested by phone will require pre-established password.

## CPNI INFORMATION CHECKLIST

Due to FTC regulations, we cannot release any information over the phone without first authenticating our customer's identify. We will use the information you have provided on this form to do so.

In addition, we are unable to release any information on your account to anyone who is not an authorized party to receive such information. Any and all parties authorized to access this account must be able to provide the above information upon request.

When requesting information in person, picture ID will be required.

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### The following questions will help keep your account secure:

#### **Authorized Parties:**

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*Security Questions answer one on level 1 and 2:*

#### **Level 1:**

\_\_\_\_\_ What is the address of record for your account?

Answer: \_\_\_\_\_

\_\_\_\_\_ What are the last 4 numbers of your SSN?

Answer: \_\_\_\_\_

#### **Level 2:**

\_\_\_\_\_ What was the name of your first pet?

Answer: \_\_\_\_\_

\_\_\_\_\_ What was your first job?

Answer: \_\_\_\_\_

Signature of Customer \_\_\_\_\_

**IMPORTANT PRIVACY NOTICE FOR ALL  
PEOPLES TELECOMMUNICATIONS, LLC CUSTOMERS  
PLEASE READ CAREFULLY**

Federal law allows you, the consumer, to choose how we here at Peoples Telecommunications, LLC use your Customer Proprietary Network Information (CPNI). CPNI is data that is not publicly available, such as:

- ✓ The type of service you subscribe to
- ✓ The number of telephone lines you have
- ✓ How much you use your services
- ✓ Calling and billing records

These laws were designed to protect your privacy rights, while allowing Peoples Telecommunications, LLC to meet your future telecommunication needs. Peoples Telecommunications, LLC values our customers and meeting your communication requirements, while protecting your privacy, is our main concern.

In order to meet the future needs of our customers, we may share CPNI information with other companies, including Peoples Telecommunications, LLC. We will only disclose your CPNI records for the specific intent to analyze and/ or provide products or services. This allows us greater ability to tailor the services we provide to you.

In order to use and share your CPNI records, Peoples Telecommunications, LLC must have your permission. You have the right, under federal law, to control how your CPNI records are used. Peoples Telecommunications, LLC has a responsibility to protect the confidentiality of your CPNI records.

To restrict the use of your CPNI records, you should contact us in writing at the following address or e-mail us within 30 days of receiving this notice; however, you always retain the right to restrict the use of your CPNI records. Any restriction of the use of your CPNI records will remain valid for two years or until you give written notice to the contrary.

If you decide not to let us use your CPNI records, this will not affect, in any manner, the services to which you subscribe. Regardless of your decision, we will provide another notice about your rights in two years. We thank you for your time and attention to this important matter.

CPNI (Customer Proprietary Network Information:

Yes – I agree to share my CPNI information

No – I do not agree to share my CPNI information



# Peoples Telecommunications Internet Only Agreement

NAME: \_\_\_\_\_

*One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.*

Login name/email address: \_\_\_\_\_ @peoplestelecom.net

Password: \_\_\_\_\_

Tier	CBOL Pricing <sup>1</sup>	Please ✓ one
100/100 Mbps	\$115.00	
300/300 Mbps	\$135.00	
500/500 Mbps	\$165.00	
1000/1000 Mbps	\$235.00	

Peoples also offers a managed Wi-Fi mesh device that provides coverage to dead zones within the residence. You must have either a Gigacenter 844-E or 844-G. The maintenance charge for the mesh device will be an additional \$10.00 per month per device. This mesh device provides a whole home Wi-Fi experience.

\_\_\_\_\_ Yes, i would like to lease a Wi-Fi Mesh Device.

Peoples may also charge you a pro-rated fee of up to \$185 for early termination of a 12-month service agreement, fee will be determined by the number of months left for agreement fulfillment. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

Peoples Telecommunications  
PO Box 450  
208 N. Broadway Street  
LaCygne, Ks 66040

(913) 757-2500 ext. 3  
www.peoplestelecom.net



## Peoples Telecommunications Internet Only Agreement

**Please read and initial:**

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

\_\_\_\_\_ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer's network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an "ALWAYS ON" connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

\_\_\_\_\_ Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

**I have read and understand the provision of this entire agreement and certify that the all information provided is current and accurate.**

\_\_\_\_\_  
Customer Printed Name

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date

# Peoples Router Option



## Standard Option

- **GigaSpire U4 (Standard Option):**
  - **Key Features:** Dual-band Wi-Fi 6, best suited for average homes or apartments with fewer devices. Provides reliable coverage for typical internet activities like streaming, online shopping, and video calls.
  - Our standard router works great in smaller spaces with fewer devices. If you primarily stream on one or two TVs and use the internet on your phone or laptop, this will give you solid coverage and reliability.

Lease \_\_\_\_\_ \$9.50+tax a month

Purchase \_\_\_\_\_ \$135.00 + tax



- **GigaSpire U6X (Premium Option):**
  - **Key Features:** Dual-band Wi-Fi 6 with modular upgrades for future technology, higher throughput for faster internet speeds, and better coverage for larger homes or homes with multiple devices. Designed to handle more demanding activities, like 4K streaming and smart home devices.
  - The premium router is perfect for larger homes or families with many connected devices. It offers greater coverage, especially if you have multiple floors or smart devices. If you're a heavy internet user, streaming in 4K or have a smart home setup, this router will provide a more seamless and future-ready experience.

Lease \_\_\_\_\_ \$16.50 + tax per month

Purchase \_\_\_\_\_ \$325.00+tax

\_\_\_\_\_ Providing your own router. If Peoples must assist in setting up the router there will be additional charges. We are also limited on the trouble shooting with your own router.

## Broadband Facts

Peoples Telecommunications LLC  
100/100 RESIDENTIAL CBOL  
Fixed Broadband Consumer Disclosure

Monthly Price \$ 115.00

### Additional Charges & Terms

- Downgrade Speed \$26.00
- Free installation with Contract

Broken Contract Fee Prorated \$185.00

Government taxes vary by location

### Discounts & Bundles

0 does not offer discounts or bundles.

### Plan Speeds

Typical download speed	100 Gbps
Typical upload speed	100 Gbps
Typical latency	8

Data Included	Unlimited
Charge for additional data usage	\$ 0

### Network Management

To view our network management policy, visit:  
<https://www.Peoplestelecom.net>

### Privacy Policy

visit: [www.peoplestelecom.net](http://www.peoplestelecom.net)

### Customer Support

Help Desk: 866-681-2085

Main Office: 913-757-2500

Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.

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## Broadband Facts

Peoples Telecommunications LLC  
300/300 RESIDENTIAL CBOL  
Fixed Broadband Consumer Disclosure

Monthly Price \$ 135.00

### Additional Charges & Terms

- Downgrade Speed \$26.00
- Free installation with Contract

Broken Contract Fee Prorated \$185.00

Government taxes vary by location

### Discounts & Bundles

0 does not offer discounts or bundles.

### Plan Speeds

Typical download speed	300 Gbps
Typical upload speed	300 Gbps
Typical latency	8

Data Included	Unlimited
Charge for additional data usage	\$ 0

### Network Management

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### Privacy Policy

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Main Office: 913-757-2500

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## Broadband Facts

Peoples Telecommunications LLC  
500/500 RESIDENTIAL CBOL  
Fixed Broadband Consumer Disclosure

Monthly Price \$ 165.00

### Additional Charges & Terms

- Downgrade Speed \$26.00
- Free installation with Contract

Broken Contract Fee Prorated \$185.00

Government taxes vary by location

### Discounts & Bundles

0 does not offer discounts or bundles.

### Plan Speeds

Typical download speed	500 Gbps
Typical upload speed	500 Gbps
Typical latency	8

Data Included	Unlimited
Charge for additional data usage	\$ 0

### Network Management

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### Privacy Policy

visit: [www.peoplestelecom.net](http://www.peoplestelecom.net)

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Main Office: 913-757-2500

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## Broadband Facts

Peoples Telecommunications LLC  
1GIG/1GIG RESIDENTIAL CBOL  
Fixed Broadband Consumer Disclosure

Monthly Price \$ 235.00

### Additional Charges & Terms

- Downgrade Speed \$26.00
- Free installation with Contract

Broken Contract Fee Prorated \$185.00

Government taxes vary by location

### Discounts & Bundles

0 does not offer discounts or bundles.

### Plan Speeds

Typical download speed	1000 Gbps
Typical upload speed	1000 Gbps
Typical latency	8

Data Included	Unlimited
Charge for additional data usage	\$ 0

### Network Management

To view our network management policy, visit:  
<https://www.Peoplestelecom.net>

### Privacy Policy

visit: [www.peoplestelecom.net](http://www.peoplestelecom.net)

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