



# BUSINESS Agreement-12 month

## Property Access Approval<sup>4</sup>

### Property Address:

\_\_\_\_\_

Street	City	State	ZIP
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\_\_\_\_\_ I hereby give my permission to Peoples Telecommunications & Peoples Services, LLC and its employees, duly authorized representatives, agents and contractors, to enter upon and have access at reasonable times to my property more commonly known at the above listed address for the following

- 2) Install and maintain equipment relating to the provisioning of communications services related to Peoples' Internet.
- 3) Conduct appropriate groundwork/construction relating to the installation of services, as discussed prior to installation with property owner, which may potentially affect current landscaping.
- 4) The customer has informed the operator of the utility locations and releases the operator of our company or anyone contracted by our company of any liability. These utilities would be considered private water lines, sprinkler systems, septic tank, lateral lines, private electric, invisible dog fences or any line underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the customer has a dispute, they must submit the dispute within six months of the fiber installation in order to be considered.

### Property Owner Information:

Property Owner Name

\_\_\_\_\_

Property Owner Signature

Date

### Property Access Approval of a Rental or Tenant Occupied Location<sup>5</sup>

Name of Occupant/Tenant

Occupant/Tenant Phone Number

Occupant/Tenant Email Address

Occupant/Tenant Signature

Date

<sup>4</sup>Must be completed and returned before installation begins.

<sup>5</sup>Must be completed and returned before installation begins for Occupant/Tenant property.



# Peoples Telecommunications Business Wireless Agreement

Date \_\_\_\_\_

Name \_\_\_\_\_ Contact Phone #: (\_\_\_\_) \_\_\_\_\_

### Services:

- Each plan includes 5 email accounts. Additional email account \$2.00 each.
- Priority service for trouble and installs.

*Five free email accounts are included with your service. If you wish to activate these account, please complete the login name and password fields above and below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.*

Login name/email address: \_\_\_\_\_ @peoplestelecom.net

Password (1) \_\_\_\_\_

### Additional email accounts:

(2) \_\_\_\_\_ (3) \_\_\_\_\_

(4) \_\_\_\_\_ (5) \_\_\_\_\_

Additional email accounts **passwords:** (xx@peoplestelecom.net)

(2) \_\_\_\_\_ (3) \_\_\_\_\_

(4) \_\_\_\_\_ (5) \_\_\_\_\_

Authorized Contact(s) on Account: \_\_\_\_\_

Technical Contact: \_\_\_\_\_ TN: (\_\_\_\_) \_\_\_\_\_ Email \_\_\_\_\_

Billing Address: Street \_\_\_\_\_ P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Tier	12-Month Pricing <sup>1</sup>	No Contract Pricing <sup>2</sup>
100/20 Mb	\$125.00	
300/50 Mb	\$145.00	

(Megabits per Second = Mb, download speeds listed first/upload speeds listed second).

**FREE INSTALLATION** with 12-month Agreement. Installation includes wiring, router set-up, and wifi through the home. Wiring charges may be assessed if service is cancelled before the expiration of Agreement. Other charges and fees may be applicable for change of service.

<sup>1</sup>12-month contract. Plus any applicable surcharges and taxes.

<sup>2</sup>Plus any applicable surcharges and taxes.



# Peoples Telecommunications Wireless Internet Agreement

**Please read and initial:**

\_\_\_\_\_ Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. People Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

\_\_\_\_\_ Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

\_\_\_\_\_ Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

**I have read and understand the provision of this entire agreement and certify that the all information provided is current and accurate.**

\_\_\_\_\_  
Customer Printed Name

\_\_\_\_\_  
Signature of Customer

\_\_\_\_\_  
Date

# Peoples Router Option



## Standard Option

- **GigaSpire U4 (Standard Option):**
  - **Key Features:** Dual-band Wi-Fi 6, best suited for average homes or apartments with fewer devices. Provides reliable coverage for typical internet activities like streaming, online shopping, and video calls.
  - Our standard router works great in smaller spaces with fewer devices. If you primarily stream on one or two TVs and use the internet on your phone or laptop, this will give you solid coverage and reliability.

Lease \_\_\_\_\_ \$9.50+tax a month

Purchase \_\_\_\_\_ \$135.00 + tax



- **GigaSpire U6X (Premium Option):**
  - **Key Features:** Dual-band Wi-Fi 6 with modular upgrades for future technology, higher throughput for faster internet speeds, and better coverage for larger homes or homes with multiple devices. Designed to handle more demanding activities, like 4K streaming and smart home devices.
  - The premium router is perfect for larger homes or families with many connected devices. It offers greater coverage, especially if you have multiple floors or smart devices. If you're a heavy internet user, streaming in 4K or have a smart home setup, this router will provide a more seamless and future-ready experience.

Lease \_\_\_\_\_ \$16.50 + tax per month

Purchase \_\_\_\_\_ \$325.00+tax

\_\_\_\_\_ Providing your own router. If Peoples must assist in setting up the router there will be additional charges. We are also limited on the trouble shooting with your own router.



## NEW CUSTOMER CHECKLIST

Thank you for allowing Peoples to handle your telecommunication needs. The following is a checklist of information for our new customers.

- ✓ We bill ahead for Internet and router maintenance. Depending on the effective date of your service, your first billing may be for a period of more than 30 days. This also applies to any additional services you acquire at a future date.
- ✓ Payments are due upon receipt of billing statement. If payment is not received prior to the 15<sup>th</sup> of the month, you will receive a courtesy contact. If payment is not received by the 20<sup>th</sup> of the month, a 3% late charge will be added to the account.
- ✓ If payment is not received by 2pm on disconnect, service will be disconnected. A \$26 reconnect fee for Internet if applicable must be collected prior to service being re-established.
- ✓ Once we reach the first day of the next month, past due charges plus current charges plus reconnect fees must be paid in order to re-establish service.
- ✓ In order to obtain information on an account, a person must be authorized to do so and will be required to provide a picture ID.
- ✓ Account info requested by phone will require pre-established password.

### Broadband Facts

<b>PEOPLES TELECOMMUNICATIONS</b>	
100/20 BUSINESS INTERNET ONLY	
Mobile Broadband Consumer Disclosure	
<b>Monthly Price</b>	<b>\$ 125.00</b>
<b>Additional Charges &amp; Terms</b>	
• Downgrade Speed	\$ 26
• Free Installation with Contract	
Government taxes vary by location	
<b>Discounts &amp; Bundles</b>	
0 does not offer discounts or bundles.	
<b>Plan Speeds</b>	
Typical download speed	100 Mb
Typical upload speed	20 Mb
Typical latency	8 ms
<b>Data Included</b>	
Charge for additional data usage	\$ 0
<b>Network Management</b>	
To view our network management policy, visit: <a href="https://www.peoplestelecom.net">https://www.peoplestelecom.net</a>	
<b>Privacy Policy</b> <a href="https://www.peoplestelecom.net">https://www.peoplestelecom.net</a>	
<b>Customer Support</b>	
Help Desk-866-681-2085	
Main Office-913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
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### Broadband Facts

<b>PEOPLES TELECOMMUNICATIONS</b>	
300/50 BUSINESS INTERNET ONLY	
Mobile Broadband Consumer Disclosure	
<b>Monthly Price</b>	<b>\$ 145.00</b>
<b>Additional Charges &amp; Terms</b>	
• Downgrade Speed	\$ 26
• Free Installation with Contract	
Government taxes vary by location	
<b>Discounts &amp; Bundles</b>	
0 does not offer discounts or bundles.	
<b>Plan Speeds</b>	
Typical download speed	300 Mb
Typical upload speed	50 Mb
Typical latency	8 ms
<b>Data Included</b>	
Charge for additional data usage	\$ 0
<b>Network Management</b>	
To view our network management policy, visit: <a href="https://www.peoplestelecom.net">https://www.peoplestelecom.net</a>	
<b>Privacy Policy</b> <a href="https://www.peoplestelecom.net">https://www.peoplestelecom.net</a>	
<b>Customer Support</b>	
Help Desk-866-681-2085	
Main Office-913-757-2500	
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