



Residential Agreement-24 month

Own¹ Rent/Lease² Are you a veteran? Y N Provide DD214 or comparable for \$25 one-time credit.

Referred By: _____

Yes No Have you ever had service with Peoples?

Date: _____

Name(s): _____ &/or _____
Applicant Co-Applicant

Service Address: _____
Street City State ZIP

Billing Address: _____
Street or PO Box City State ZIP

Contact Phone #: _____ Alternate Contact Phone #: _____

Date of Birth _____ Driver's License Number _____

Email Address: _____ Paper (\$2) Y Email (free)³ Y

Present Employer: _____ Address: _____

Peoples Services
 PO Box 450,
 280 N. Broadway St.
 LaCygne, Ks 66040

(913) 757-2500 ext. 3
www.peoplestelecom.net

¹Owner Access Approval Required _____

²Addendum for Property Access Approval of a Rental or Tenant

Occupied Location required. ³If Email bill is selected no hard copy will be mailed unless specifically requested.



Residential Agreement-24 month

Property Access Approval⁴

Property Address:

Street	City	State	ZIP

_____ I hereby give my permission to Peoples Services, LLC and its employees, duly authorized representatives, agents and contractors, to enter upon and have access at reasonable times to my property more commonly known at the above listed address for the following purposes, so that Peoples Services, LLC may:

- 1) Conduct a site visit to complete a pre-construction assessment, if needed.
- 2) Install and maintain equipment relating to the provisioning of communications services related to Peoples' Internet.
- 3) Conduct appropriate groundwork/construction relating to the installation of services, as discussed prior to installation with property owner, which may potentially affect current landscaping.
- 4) The customer has informed the operator of the utility locations and releases the operator of our company or anyone contracted by our company of any liability. These utilities would be considered private water lines, sprinkler systems, septic tank, lateral lines, private electric, invisible dog fences or any line underground that will not be located by a service provider. If you have these types of lines on your property, it is the home owner's responsibility to have them marked. If the customer has a dispute, they must submit the dispute within six months of the fiber installation in order to be considered.

Property Owner Information:

Property Owner Name

Property Owner Signature

Date

Property Access Approval of a Rental or Tenant Occupied Location⁵

Name of Occupant/Tenant

Occupant/Tenant Phone Number

Occupant/Tenant Email Address

Occupant/Tenant Signature

Date

Must be completed and returned before installation begins.
 Must be completed and returned before installation begins for
 Occupant/Tenant property.



Residential Agreement-24 month

Account Name: _____

One free email account is included with your service. If you wish to activate this account, please complete the login name and password fields below. Your password needs to be 8 to 10 characters containing at least one upper case letter, one lower case letter, a number and a symbol.

Login name/email address: _____ @peoplesservices.us

Password: _____

(Megabits per Second = Mbps, download speeds listed first/upload speeds listed second).

Tiers	24 Month Agreement	Please ✓ one
50/50 Mbps	\$65.00	
100/100 Mbps	\$85.00	
200/200 Mbps	\$95.00	
500/500 Mbps	\$125.00	
1000/1000 Mbps	\$195.00	

Peoples also offers a managed Wi-Fi mesh device that provides coverage to dead zones within the residence. The maintenance charge for the mesh device will be an additional \$10.00 per month per device. This mesh device provides a whole home Wi-Fi experience.

_____ **Yes, I am interested in a mesh device.**

Services:

Service may not be available in all areas. Speeds are not guaranteed.

Peoples may also charge you a pro-rated fee of up to \$185 for early termination of a 24-month service agreement, fee will be determined by the number of months left for agreement fulfillment. **Help with setup or troubleshooting of a customer owned router will result in additional charges.**

Peoples Router Option



Standard Option

- **GigaSpire U4 (Standard Option):**
 - **Key Features:** Dual-band Wi-Fi 6, best suited for average homes or apartments with fewer devices. Provides reliable coverage for typical internet activities like streaming, online shopping, and video calls.
 - Our standard router works great in smaller spaces with fewer devices. If you primarily stream on one or two TVs and use the internet on your phone or laptop, this will give you solid coverage and reliability.

Lease _____ \$9.50+tax a month

Purchase _____ \$135.00 + tax



- **GigaSpire U6X (Premium Option):**
 - **Key Features:** Dual-band Wi-Fi 6 with modular upgrades for future technology, higher throughput for faster internet speeds, and better coverage for larger homes or homes with multiple devices. Designed to handle more demanding activities, like 4K streaming and smart home devices.
 - The premium router is perfect for larger homes or families with many connected devices. It offers greater coverage, especially if you have multiple floors or smart devices. If you're a heavy internet user, streaming in 4K or have a smart home setup, this router will provide a more seamless and future-ready experience.

Lease _____ \$16.50 + tax per month

Purchase _____ \$325.00+tax

_____ Providing your own router. If Peoples must assist in setting up the router there will be additional charges. We are also limited on trouble shooting with your own router.





Residential Agreement-24 month

Please read and initial:

_____Surge Protection and Grounding – Customer agrees to properly surge protect their computer equipment and any additional devices attached to said equipment. Peoples Services is not responsible for any conditions, outages, or problems that result due to power surges, or lack of surge protection. **BATTERY BACKUP RECOMMENDED**

_____Firewall Protection – Peoples Services is not responsible for any external intrusion to the customer’s network equipment. The customer is responsible for providing firewall protection in an effort to help prevent intrusions. Since this service is an “ALWAYS ON” connection, it is Peoples Services recommendation that customers have appropriate firewall protection on their equipment when using Peoples Services Internet service.

_____Router Placement-I will consult with the on-site technician and agree to the placement of the router. I understand that if the router is not placed in a centrally located spot within the residence, quality of service may be affected. Charges for moving the router at a later date will apply. Potential charges associated with moving the router may include but are not limited to a Trip Charge of \$40 and \$25 per half hour wiring.

I HAVE READ AND UNDERSTAND THE PROVISION OF THIS ENTIRE AGREEMENT AND CERTIFY THAT THE ABOVE INFORMATION IS CURRENT AND ACCURATE.

Customer Printed Name

Signature of Customer

Date

PEOPLES SERVICES, LLC. RESIDENTIAL BROADBAND LABELS

Broadband Facts	
Peoples Services, LLC. 50/50 RESIDENTIAL Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 75.00
Loyalty Credit	-10.00
Additional Charges & Terms	
Downgrade Speed	\$26.00
Drop Fee	\$300.00
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles 0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	50 Mbps
Typical upload speed	50 Mbps
Typical latency	8
Data Included Unlimited	
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F001942373050MPEOPLB1024RR	

Broadband Facts	
Peoples Services LLC 100/100 RESIDENTIAL Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 95.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles 0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	100 Mbps
Typical upload speed	100 Mbps
Typical latency	8
Data Included Unlimited	
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F0019423730100PEOPLB1024RR	

Broadband Facts	
Peoples Services LLC 200/200 RESIDENTIAL Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 105.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles 0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	200 Mbps
Typical upload speed	200 Mbps
Typical latency	8
Data Included Unlimited	
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F0019423730200PEOPLB1024RR	

Broadband Facts	
Peoples Services LLC 500/500 RESIDENTIAL Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 135.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles 0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	500 Mbps
Typical upload speed	500 Mbps
Typical latency	8
Data Included Unlimited	
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F0019423730500PEOPLB1024RR	

Broadband Facts	
Peoples Services LLC 1GIG/1GIG RESIDENTIAL Fixed Broadband Consumer Disclosure	
Monthly Price	\$ 205.00
Loyalty Credit	-10.00
Additional Charges & Terms	
• Downgrade Speed	\$26.00
• Free installation with Contract	
Broken Contract Fee Prorated	\$185.00
Government taxes vary by location	
Discounts & Bundles 0 does not offer discounts or bundles.	
Plan Speeds	
Typical download speed	1000 Mbps
Typical upload speed	1000 Mbps
Typical latency	8
Data Included Unlimited	
Charge for additional data usage	\$ 0
Network Management	
To view our network management policy, visit: https://www.Peoplestelecom.net	
Privacy Policy visit: www.peoplestelecom.net	
Customer Support	
Help Desk: 866-681-2085	
Main Office: 913-757-2500	
Learn more about the terms used on this label by visiting the Federal Communications Commission's Consumer Resource Center.	
F00194237301000PEOPLB1024RR	